## **AGENDA**

## **Accounts Receivable Core Committee**

**Meeting Date:** August 15, 2018 2:00pm - 3:00pm

**Location:** Executive Building, Conference Room A

The main entrance (Cottage Street) to the Executive Building is now OPEN! All visitors must use the

Cottage St. entrance now that the remodel is complete.

Conference line: 888-398-2342 (for those unable to attend in person)

Participant code: 219744

ITEM	PRESENTER	TIME
Welcome and introductions		
SWARM Updates	G 11/6	10
Policy Development subcommittee	Gerold/Stacey	10 minutes
PCF Contract Review subcommittee     Warden acquired in a		
<ul><li>Vendor coordination</li><li>OAA assignments- Garnishable debts</li></ul>	Stacey	10 minutes
ARPM data and LFO reporting	Gerold	10 minutes
The Buzz newsletter article topics	Stacey	5 minutes
Training update.		
<ul> <li>LFO training Aug 29- iLearn registration</li> </ul>	Gerold	10 minutes
• A/R 101- iLearn course		
<ul> <li>SWARM website</li> </ul>		
<ul> <li>Offers in Compromise</li> </ul>		
<ul> <li>Use of SSN for debt collection</li> </ul>		
<ul> <li>Accounts Receivable Performance</li> </ul>		
Measures		
<ul> <li>SB1067 Centralization (May 2018)</li> </ul>		
<ul> <li>Efficient/Effective A/R Management</li> </ul>		
o Bankruptcy 101		
• Training requests?		
Roundtable	All	5 minutes

## **Next meeting:**

September 19, 2018 2:00pm – 3:00pm Executive Building, Room A

