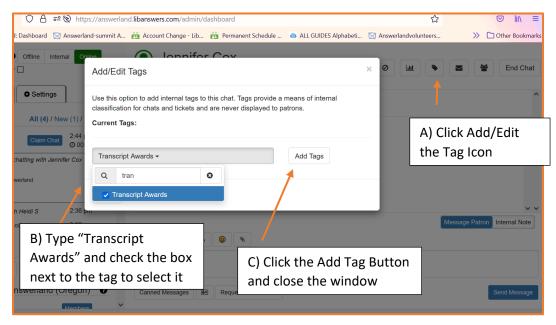


## **Notable Transcript Awards- How to Nominate with Tagging**

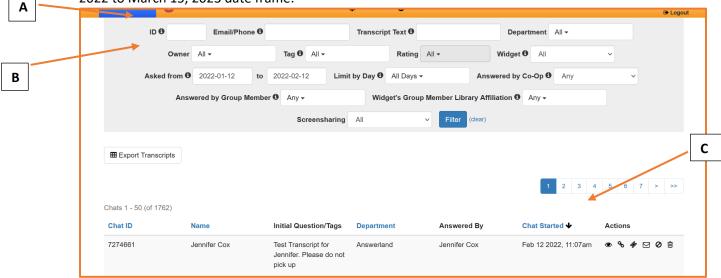
Please use one of the following methods for tagging the Nomination that you wish to submit for the Transcript Awards:

1) Tag Immediately Following a Current Interaction Before Closing It Out

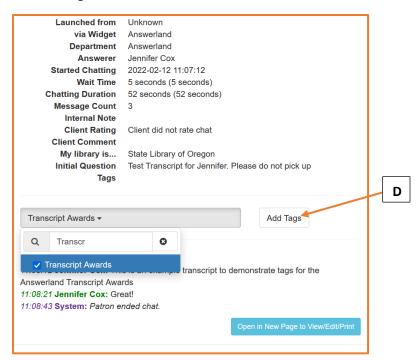


- 2) If you are choosing a past Interaction, find you the interaction in your institution's chat history from the LibAnswers Dashboard(see below):
- A) Narrow your search for the chat by the nominee's name via the **Owner** dropdown menu

B) It will be important to use the **Asked from** date feature to make sure your entry fits the March 1, 2022 to March 15, 2023 date frame.



- C) Tags can be applied from the Quick Transcript View
- D) When you have selected the transcript that you wish to nominate you will want to apply the "Transcript Awards" tag by typing "Transcript Awards" or scrolling down the alphabetical drop-down menu. Then click the "Add Tag" button. Then close out of that window.



\*Privacy and Anonymity Disclosure- The Virtual Reference Coordinator will not be involved in the selection process for the awards and has access to all queues. They will be handling the redaction of private/personally identifiable information before the nominations are distributed to the Quality Team for consideration. This will include redacting the name of the patron, librarian name and sensitive and/identifying information before distribution evaluators occurs.