Dental care for more Veterans in Oregon



Veterans who do not get dental care from Oregon Health Plan (OHP) have a new way to get free care.

- For Veterans who qualify, dental care will start January 1, 2023.
- Apply at <u>ONE.Oregon.gov</u> starting November 1, 2022.

Starting January 1, 2023, if you are a Veteran in Oregon, you may be able to get dental care with OHP's new Oregon Veteran Dental Program. This is a different program than the dental care offered by the Veterans Health Administration (VHA).

You can apply for this program starting November 1, 2022.

What kind of care can you get with the Veteran Dental Program?

Veteran Dental Program has the same dental care as OHP Plus, like:

- Teeth cleanings
- Filling and extractions
- Emergency dental care
- Some dentures

This is just some dental care that Veteran Dental Program members can get. <u>Learn more about OHP dental benefits</u>.

The care you can get on the Veteran Dental Program members does not depend on how you were discharged from the military.

This care is free. You do not need to pay for dental care covered by the Veteran Dental Program.

How can Veteran Dental Program members get dental care?

If approved for the Veteran Dental Program, members will be enrolled in a Coordinated Care Organization (CCO) within 1-2 weeks. The CCO will help members get dental care. <u>Learn more about CCOs</u>.

If a member needs to access dental care before their CCO enrollment starts, they should contact KEPRO, OHP's nurse advise line, at 1-800-562-4620. <u>View their online provider directory here.</u>

Who can apply for the Veteran Dental Program?

You may be eligible for the Veteran Dental Program if you:

- Live in Oregon;
- Are a veteran as described in <u>Oregon Revised Statute 408.225</u>, except you may be discharged or released under honorable conditions or other conditions;
- Do not already get health care through OHP
- Meet income requirements

The Veteran Dental Program has rules about who can sign up, and these rules can be hard to understand. The best way to know if you can get on the Veteran Dental Program is to apply.

If you are accepted to the Veteran Dental Program, you will need to provide proof of discharge to OHP. <u>View the list of discharge documents that OHP will accept</u>.

How to apply for the Veteran Dental Program

The application for the Veteran Dental Program is free. To apply, you can do one of the following:

Apply online:

- Go to ONE.Oregon.gov to login or create an account.
- Fill out an application for the Oregon Health Plan.
- This application is available in English and Spanish.

Paper application:

Paper applications are available in multiple languages.

- Download and print an application online by going to OHP.Oregon.gov/Apply; or
- Have an application mailed to you by calling OHP Customer Service at 1-800-699-9075.

In person:

Find locations and phone numbers for Aging and People with Disabilities, Self-Sufficiency Programs or Area Agency on Aging offices at Oregon.gov/DHS/Offices.

Need help?

You can get help with the online or paper application by connecting with an OHP community partner at bit.ly/ohplocalhelp.

For questions about the program or to check the status of an application, you can call OHP Customer Service at **1-800-699-9075**.

QUESTIONS AND ANSWERS

Why is this happening?

House Bill 4095 (2022) creates the Veteran Dental Program, which expands OHP dental coverage to Oregon veterans who do not qualify for OHP.

If I'm approved for Veteran Dental, where can I access services?

You will be enrolled with a CCO. Your CCO will mail you a welcome packet. The packet will contain a CCO member ID card and information about covered services. Ask your CCO about how to find a provider and access dental services. Learn more about CCOs.

Does the dental care I get depend on how I was discharged from the military?

No, it does not.

If I am an enrolled Tribal member in Oregon, can I apply for the Veteran Dental Program?

Yes, you may apply for the Veteran Dental Program. Please talk to OHP Customer Service or an OHP Community Partner about your eligibility.

What if I don't get accepted for the Veteran Dental Program?

There may be other programs that you can sign up for to get dental care, like through the COFA Dental Program. Please talk to OHP Customer Service, an OHP Community Partner, or eligibility staff at ODHS's Self-Sufficiency Programs or Area Agency on Aging offices.

Read about the COFA Dental Program

OHP.Oregon.gov