



U.S. Department of Veterans Affairs Veterans Benefits Administration

Portland Regional Office Public Contact Team

Looking forward to serving you at our locations:

Portland VA Regional Office

100 SW Main St., Portland, OR 97204

Scheduled In-Person & Virtual (Telephone) Appointments

Monday-Friday 8:00 AM-3:00 PM

Walk-Ins

Monday-Friday 8:00 AM-3:30 PM

Available Service(s)

- PACT Act/Toxic Exposures
- Change of Address/Direct Deposit
- Dependency Change
- File a Claim
- File an Appeal/Decision Review
- General Benefits Questions
- Help Understanding a Letter
- Homeless Assistance
- Letter or Form Request
- Military Sexual Trauma
- Payment Questions
- Privacy Act (Copy of Records) Request
- Report a Death/Burial Questions
- State Veteran Benefit Questions
- Claim Status
- Submit Evidence
- Veteran Service Outreach Call



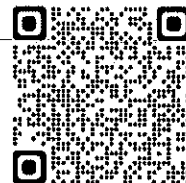
How to schedule an appointment:

Visit our Visitor Engagement Reporting Application (VERA) bookings page at the link below and request an in-person or virtual (telephone) appointment with the Portland Regional Office:

<https://www.benefits.va.gov/Portland/>

VA WELCOME KIT

Based on where you are in life, your VA benefits and services can support you in different ways. Keep your welcome kit handy so you can turn to it throughout your life—like when it's time to go to school, get a job, buy a house, get health care, retire, or make plans for your care as you age. <https://www.va.gov/welcome-kit/>



PACT Act

The PACT Act is a new law that expands VA health care and benefits for Veterans exposed to burn pits, Agent Orange, and other toxic substances. <https://www.va.gov/pact>

With Sincere Regard to the Veteran's Service

VA Benefits Hotline 1-800-827-1000 GI Bill Hotline 1-888-442-4551 VA Health Benefits 1-877-222-8387
National Cemetery Scheduling Office 1-800-535-1117

Portland VA Benefits Office

Updated 10/27/22

Here's how you can get help with your VA benefits:

- From a Veterans Service Organization:
 - Oregon Department of Veterans Affairs: odva.vbaport@va.gov
 - Disabled American Veterans: dav.vbaport@va.gov
 - National Assoc. of Black Veterans: nab.vbaport@va.gov
 - American Legion: american.vbaport@va.gov
 - Veterans of Foreign Wars: vfw.vbaport@va.gov
 - Paralyzed Veterans of America: pva.vbaport@va.gov
 - <https://www.va.gov/vso> for the online directory of all national organizations
- By Phone from VA's National Call Center: 1-800-827-1000
- By Phone or In-Person from one of our Portland Benefits Counselors (by appointment only): vets.force.com/VAVERA (be sure to capitalize VAVERA) or simply scan the QR code below



- By Email: ask.va.gov

For the status of the Portland VA Benefits office, point your web browser to:
www.benefits.va.gov/Portland/



Choose VA

VA



U.S. Department
of Veterans Affairs