

## Be an active team player...talk with your KWC health team about health questions, health challenges, and any other health care professionals who are caring for you.

## Your Role As a Patient

- Communicate closely with KWC.
- Keep KWC current with your medications, immunizations, allergies, conditions, tests, consultations, hospitalizations.
- Advise KWC of any changes in your medical history.
- Inform and authorize other providers to coordinate with us.
- Participate with your team to make decisions about your health.
- Follow treatment plans and manage your self-care.
- Speak up and ask questions!

### Step 1 - Check Eligibility

KWC-Eugene is open to all Native Americans and Alaska Natives and community members with insurance plans that we accept. All NA/AN must have proof of Tribal Identity

- OHP members must provide current open card number
- General public must call for provider availability at 541-888-9494, ext. 2208

### Step 2 – Apply to be a New Patient

- Online: Download New Patient Packet here:



Mail packet back to:

Ko-Kwel Wellness Center, Attn: Registration  
2401 River Road, Suite 101  
Eugene, OR 97404

- In Person: Pick up a New Patient Packet from our front desk in person.
- Phone: Call our office to request the New Patient Packet by mail.

### Step 3 –OHP Enrollment (if applicable)

Those who qualify will be asked to enroll in the Oregon Health Plan here by applying here:

<https://one.oregon.gov/>

See **Oregon Health Plan** section of this brochure for information on how we can help.



# Ko-Kwel Wellness Center



The **Ko-Kwel Wellness Center (KWC) in Eugene** offers a culturally sensitive, holistic approach to whole-person wellness in a comfortable and inclusive environment.

Open to all American Indians and Alaska Natives of federally recognized tribes as well as community members. Please see accepted insurances.

Mind • Body • Spirit • Community

## Emergency Care Access

Emergency medical care does not need a KWC referral. Seek hospital attention immediately, then follow-up with your KWC provider after the crisis. KWC is not an urgent care center.

## 24/7 Medical Help Line

You have access to free 24-hour medical help lines, staffed by registered nurses.

- KWC patients and Tribal members:  
**(844) 829-0166**
- Nasomah Health Group members:  
**(866) 883-4486**

## Contact Us

Ko-Kwel Wellness Center-Eugene  
2401 River Road, Suite 101  
Eugene, OR 97404

**(541) 916-7025**

**[www.kokwelwellness.org](http://www.kokwelwellness.org)**  
**email: [kokwel.eug@coquilletribe.org](mailto:kokwel.eug@coquilletribe.org)**



**If you are uninsured and qualify for the Oregon Health Plan, you will be required to enroll prior to receiving care. We can help!**

## Billing and Insurance

KWC accepts the following insurance:

- Advanced Health
- Medicare
- Moda (Connexus Network only)
- Oregon Health Plan
- Pacific Source (most networks)
- Regence
- WebTPA/Nasomah Health Group

## Oregon Health Plan

If you are uninsured, you may qualify for the Oregon Health Plan (OHP), the State's plan that provides coverage for Oregonians from all walks of life. This includes, American Indian and Alaska Natives, working families, children, pregnant women, single adults, and seniors. If you are currently uninsured and qualify for the plan, you will need to sign up for OHP by your first visit. Apply here: <https://one.oregon.gov/>

We have a team of trained staff to assist you in signing up for the Oregon Health Plan. Contact us at 541-888-9494, opt. 3.

## KWC Services

### Primary Care Clinic



The KWC Medical Team cares about the whole patient: body, mind, and spirit. Diagnosis and treatment of acute illness, chronic illness, or minor injuries as well as minor procedures and referrals.

### Laboratory



KWC-Eugene offers several laboratory tests within our clinic including rapid strep, rapid flu, urinalysis, A1C, glucose and covid testing. Lab specimens may be processed on site or sent to an outside lab for diagnosis.

### Pharmacy



The Coquille Tribal Pharmacy in Coos Bay provides mail-order options for patients in Lane County.

### Behavioral Health



The KWC-Eugene is now offering behavioral health services with a full time therapist on site.

### Oral Health



At this time, dental services are only available at the KWC in Coos Bay.

### Telemedicine



Telemedicine or e-Visits is a rapidly expanding healthcare field that lets patients access providers through video conferencing instead of a traditional in-person visit.