Protect your benefits with ebtEDGE

Freeze your card between uses

When you're not using your EBT card, freeze the card for extra protection. Simply unfreeze it when you're ready to make a purchase.

Visit the ebtEDGE website at www.ebtedge.com or use the mobile app and find "Freeze Card" under "Account Services."

Block out-of-state and online purchases

You can block these purchases to protect your card from unauthorized use.

Visit the ebtEDGE website at www.ebtedge.com or use the ebtEDGE mobile app and find "Protect My Account" under "Account Services." You can remove blocks at any time.

Monitor your EBT account activity

Make a habit to check your account regularly for any unusual charges.

If you see a charge you didn't make, report it immediately. Cancel your card and call the replacement line at 855-328-6715 or go to an ODHS office.

Only use the official ebtEDGE website and mobile app for Apple or Android.

ODHS does not support any other EBT management apps or websites.

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