

WRAPAROUND FACILITATION

An Introduction to High Fidelity
Wraparound in Lane County



Lane County Wraparound Leadership Team

Wraparound Program Manager and Coach - *Jeremy Andresen*

Peer Support Services Program Manager - *Haley Hardin*

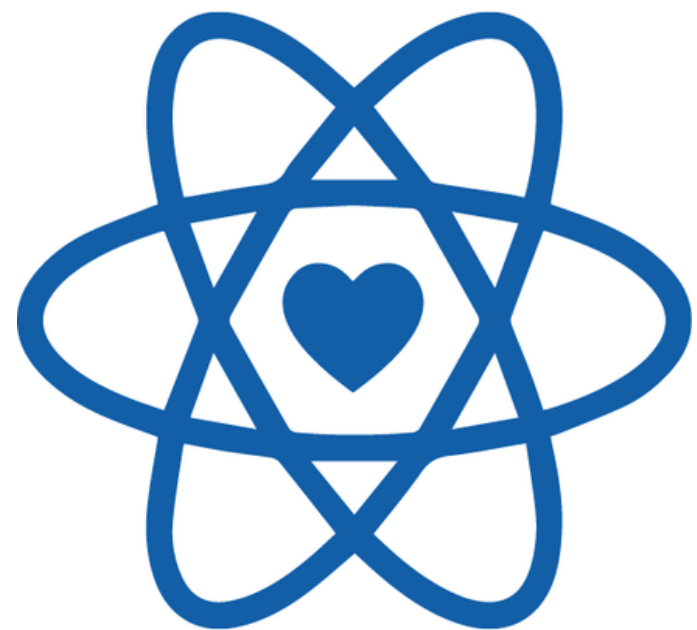
Parent Education Coordinator - *Karen Reynolds*

High Fidelity Wraparound is . . .

- *An individualized care management and planning process*
- *A method of engaging with individuals, providers and systems.*
- *A structured, team planning process*
- *Incorporates formal, informal and natural supports.*



Wraparound is a process of individualized care planning and coordination for youth with complex needs and their families that proceeds through four phases and is guided by 10 principles, as defined by the National Wraparound Initiative.



For the family/youth it is about:

Their TEAM, Their PLAN, Shared ACTION STEPS!

Ten Principles

Collaboration

Team-Based

Community Based

Culturally and
Linguistically Responsive

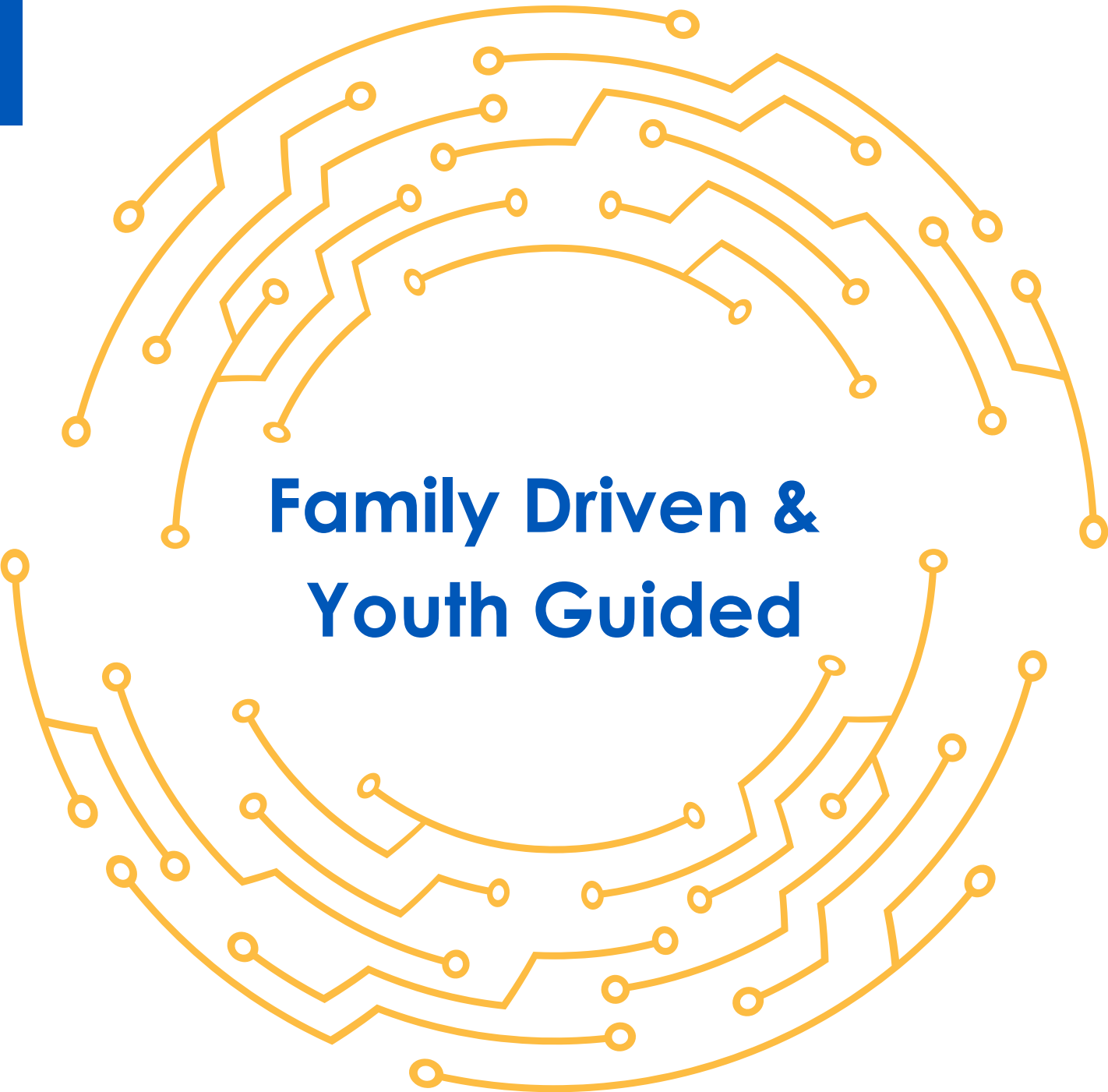
Natural Supports

Outcome Based

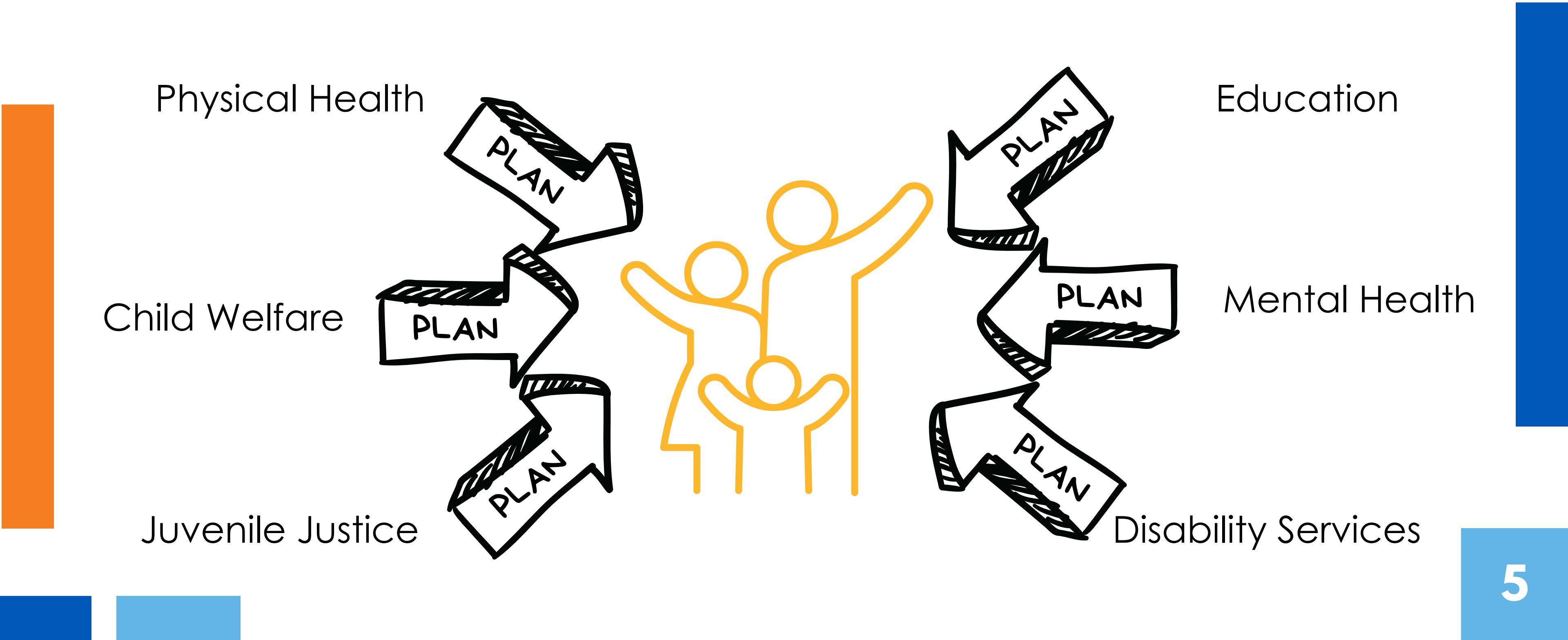
Strengths Based

Persistence

Individualized



How is High Fidelity Wraparound different?

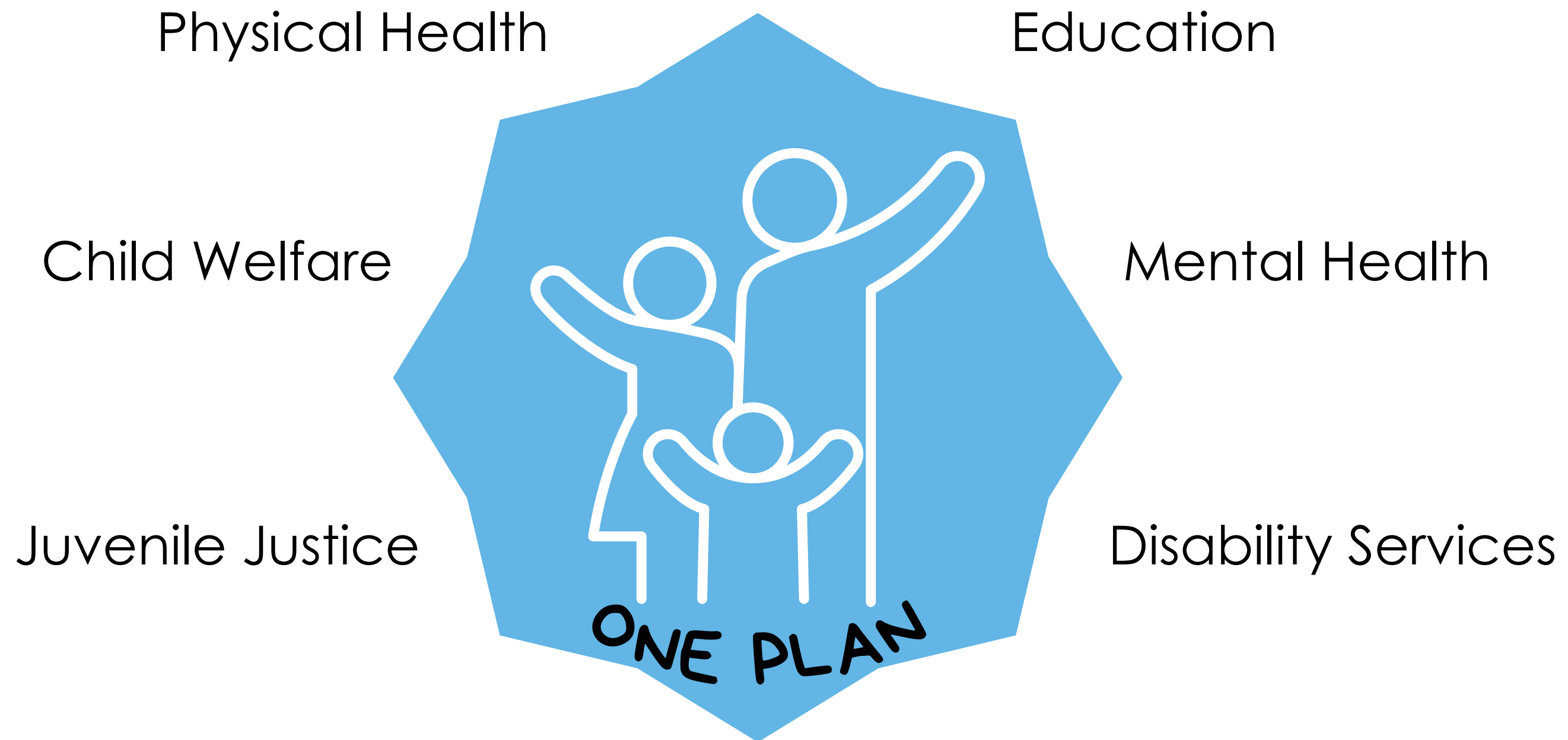


Lane County Organizations One Family Connects With:

OVERWHELMING

Vocational Education
Private Psychiatrist Youth ERA Private Attorney
Citizens Review Board
National Alliance for Mental Illness Education Service District (ESD)
Narcotics Anonymous
Exceptional Needs Core Coordinator (OHP)
Child Center Day Treatment Program Primary Care
Special Education (PPS) Public Defender (two plus one assistant)
Alcoholics Anonymous
Senior & Disabled Services Division Trillium Health Care
Law Enforcement Agencies
Alcohol & Drug Programs, residential & outpatient
Trauma Healing Center
Social Security Early Periodic Screening, Diagnosis & Treatment
Medicaid Juvenile Justice
Community Mental Health Center Pacific Source
St. Vincent De Paul
Services for Children & Families

Wraparound Team - A Shared Mission



Four - Phased Process

PHASE 1 - Engagement (4-6 weeks)



- Identifying Strengths and Needs
- Getting to know each other
- Exploring your family vision
- Choosing team members

Four - Phased Process

- Creating a mission statement
- Finding ways to meet needs
- Team member tasks assigned



PHASE 2 -
Initial Plan
Development
(1st team meeting)

Four - Phased Process

- Written Plan of Care
- Review Accomplishments
- Assess progress
- Adjust plans
- Assign new tasks

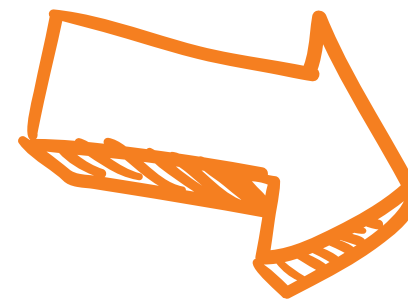
**PHASE 3 -
Plan Implementation
(6-18 months)**



Four - Phased Process

PHASE 4 - Transition (1-3 months)

- Completion
- Celebration
- Next Steps

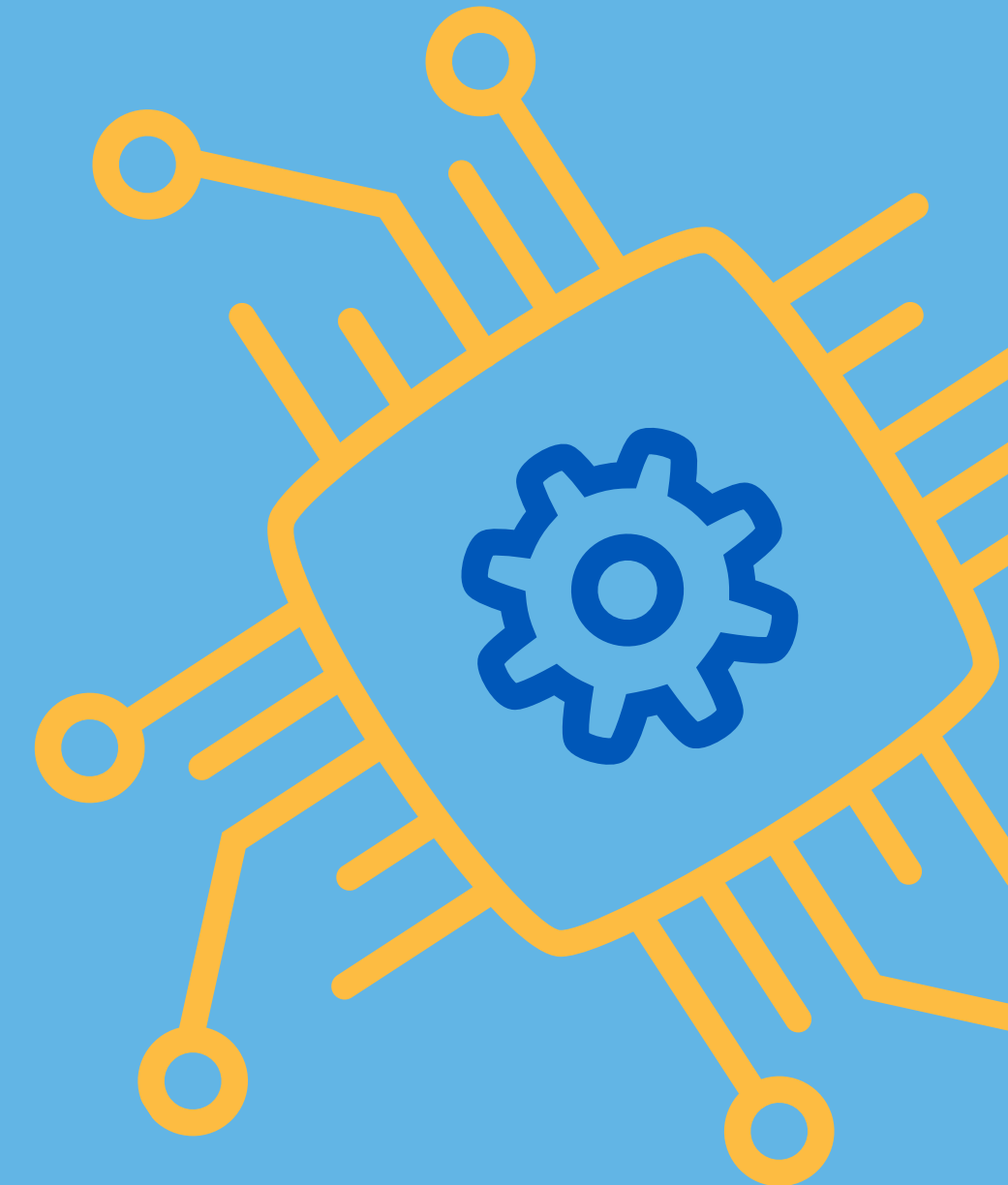


Lane County Wraparound Eligibility Requirements :

- Aged 0-20
- *Multi-system involvement of the youth (at least two)*
- *Complex needs that can benefit from a team approach*
- *Consent from the parents and youth (if 14 or over) to participate. It is a voluntary process*
- *Enrolled in OHP**

Common Sources for Lane County Wraparound Referrals:

- DHS - Department of Human Services
- DDS - Developmental and Disability Services
- Lane County Behavioral Health
- Mental Health Support
- Psychiatric medication support
- Community Partners (CASA - Court Appointed Special Advocates, EC Cares - Early Childhood Cares, Relief Nursery)
- Lane County Educators, School Counselors
- PCP - Primary Care Provider (CCO recommendation)
- Doctor's Offices
- Family of youth



Request or submit Wraparound referrals: aholt@directionservice.org | 541-600-8651

What families can expect :

- A facilitator, family partner and youth partner will contact the family – working to build trust and rapport.
- Regular team meetings at a time and location that is convenient to the family
- Copies of all plans (including wraparound plan and strengths inventory)
- First team meeting within 4 weeks of your initial conversation with the Wraparound Facilitator
- Wraparound is a voluntary process— the youth and family will sign consents and releases so that the facilitator (and other team members) can talk to each other
- We emphasize that the family can EXPECT TO BE RESPECTED AND HEARD

* Youth aged 14 - 21 can consent individually without family consent, but most often we work with the parent/guardian.

Role of the Wraparound Facilitator:

- Facilitate team meetings
- Explore family needs and strengths
- Ensure plan of care is in place
- Complete CANS and other fidelity measures
- Provide coordination for the team
- Creation of a Crisis/Safety Plan
- Responsible for making sure the process follows the 10 principles



What They Are Not: Crisis Intervention Specialists or Therapists

Role of the Family and Youth Partners:

- *Walking Side by Side through the Wraparound process*
- *Work to elevate youth and family voice*
- *Lived Experience*
- *Personal Knowledge of Local Systems*
- *Provide Hope*
- *Formally Trained and Certified*



Roles and Responsibilities of Family and Youth Partners in Wraparound

- *Help parents/caregivers and youth effectively engage and actively participate on the team, and make informed decisions that drive the Wraparound process.*
- *The Family/Youth Partner can be a mediator, facilitator, or bridge between families and agencies ensuring effective engagement and optimal outcomes.*
- *Ensure that family / youth voice is clearly expressed and heard on the wraparound team.*
- *To connect Families / Youth to resources, services, and supports in the community.*



In Summary:

- *Children/Youth who participate in wraparound are involved with at least two “systems” such as special education, mental/behavioral health, disability services, juvenile justice, or child welfare. It is important that each of the “systems” involved with the family is represented on the team so that the plan can be coordinated.*
- *Families/youth will have the opportunity to have their voices, choices and cultural elevated and honored through the planning process.*

Questions?

Lane County Wraparound Contacts:

Wraparound Program Manager and Coach - *Jeremy Andresen* | jandresen@directionservice.org

Peer Support Services Program Manager - *Haley Hardin* | hhardin@directionservice.org

Parent Education Coordinator - *Karen Reynolds* | kreynolds@directionservice.org

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**Thank you
for having us!**