

# SNAP PARTNER MEETING

May 25, 2023

Entrance [music](#)

1:13:13 – 1:16:40

Thai Cultural Group

Ra-Bam Thep Ban-Therng

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**Mariya Klimenko**

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**Legislative Unit**

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**LEGISLATIVE UPDATES**

# **SNAP UPDATES**

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**ABAWD**

**P-EBT**

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## SNAP Able Bodied Adults Without Dependents (ABAWD)

- SNAP ABAWD work requirements were paused during the COVID-19 PHE and will resume on July 1, 2023.
- If a SNAP recipient with ABAWD status is not working or doing certain work-related activities at least 80 hours a month, they can only get SNAP benefits for three months in a three-year period.
- Waived areas: 22 counties and 1 Tribal Lands, DE Areas: 6 counties
- The following areas will be resuming the work requirements: Clackamas, Deschutes, Jackson, Lane, Linn, Marion, Multnomah and Washington.

## Notices, ABAWD Team and OED

- **NOTICES To Impacted Individuals**
  - 2<sup>nd</sup> Notice: Mid June- explain change is starting, in preferred language
- **ABAWD Team contact information:**
  - Phone: 1-833-947-1694
  - Email: [SNAP.ABAWDTeam@odhoha.oregon.gov](mailto:SNAP.ABAWDTeam@odhoha.oregon.gov)
  - Screen for exemptions, give credit for verified work activities and make referrals to OED
- **OED WorkSource:**
  - <https://worksourceoregon.org/step>

# ABAWD CASE MANAGEMENT SERVICES THROUGH OED: CLACKAMAS, DESCHUTES, JACKSON, LANE, LINN, MARION, MULTNOMAH AND WASHINGTON.



Access to training and  
educational programs that  
improve employability



Case plans tailored to  
their skills and interests



Support on the journey  
to self-sufficiency

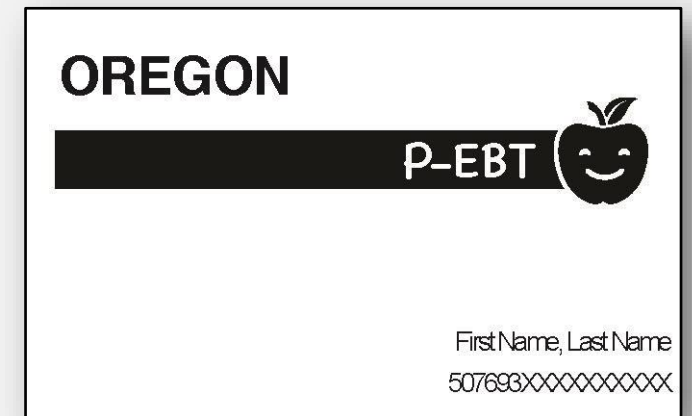
# Pandemic EBT

## Summer 2023 P-EBT

- Retroactive issuance of 2022 Summer P-EBT was issued in April, EBT cards will continue to be mailed through May
- Customer Support: 1-844-ORE-PEBT (1-844-673-7328)

## School Year 2022-2023 and Summer 2023 P-EBT

- State plans have been submitted to FNS for review



# Presentations

Partners for a Hunger Free Oregon

Oregon Eligibility Partnership



## SNAP REPLACEMENT OF BENEFITS LOST DUE TO ELECTRONIC THEFT

- Replacements are limited to electronic theft such as skimming/cloning, scam emails/text or similar fraudulent activities
- Amount replaced is limited to **lesser** of either two months of benefits or actual stolen amount
  - EA may be replaced
- Limit of 2 replacements per federal fiscal year (10/01-09/30)

## REPLACEMENT TIMEFRAMES

- **Stolen between Oct. 1, 2022, and May 22, 2023,** request replacement benefits now.
  - Requests must be received no **later than June 21, 2023.**
  - Benefits stolen before Oct. 1 cannot be replaced.
- **If benefits are stolen after May 22, 2023:**
  - Cancel EBT card immediately, get a new PIN, and Request Replacement benefits.
  - Requests must be received no later than 30 days from the day it was discovered benefits were stolen.

## CANCELING EBT CARD

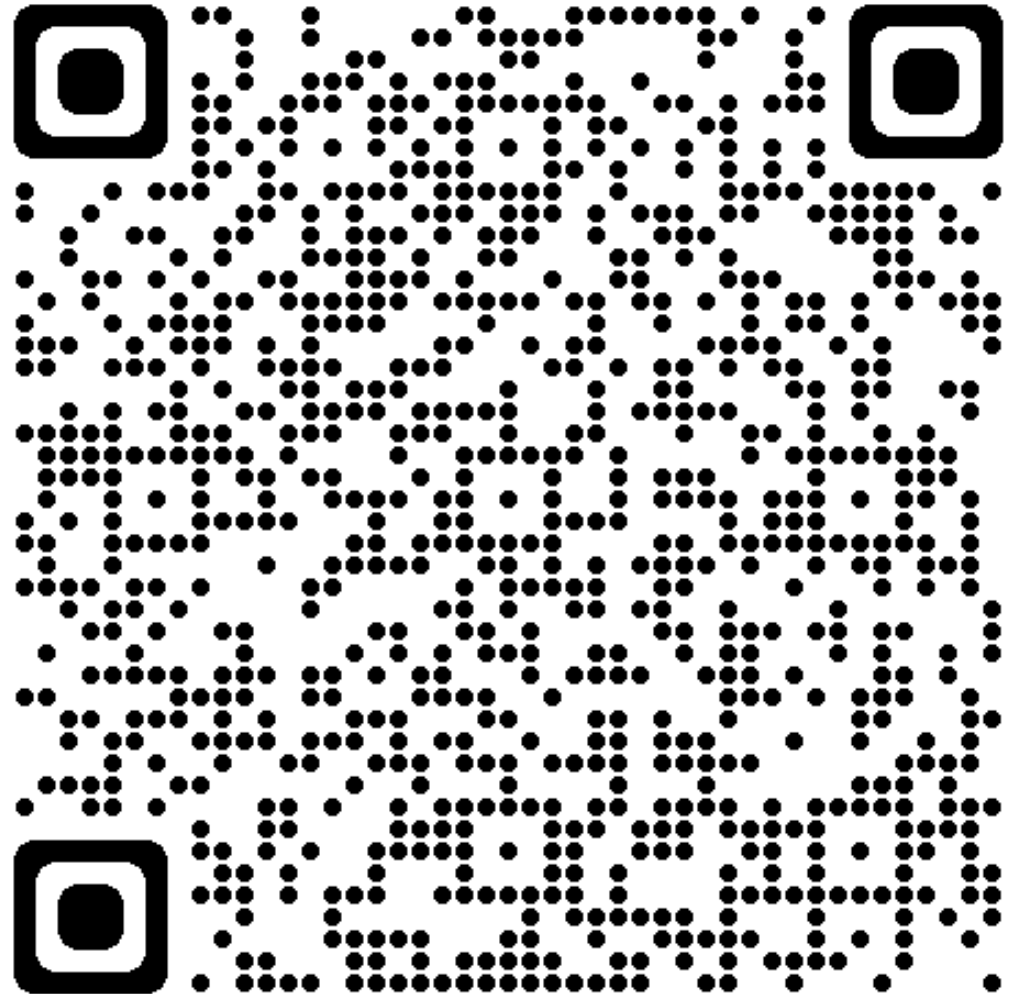
- **Outside of business hours:**
  - Call the 24-hour toll-free customer service line at 1-888-997-4447 to cancel your card and protect your benefits.
  - Then call the replacement card line below during business hours to get a new card and PIN.
- **During business hours:**
  - Call the toll-free replacement card line at 1-855-328-6715 to order a replacement card.
  - The replacement line is open Monday through Friday from 8:30 a.m. to 4:30

## REQUESTING REPLACEMENT BENEFITS

- **Visit a local office.** Find an office near you at <https://www.oregon.gov/dhs/Offices/Pages/one-services.aspx>
- **Call 800-699-9075**
- **Email a completed request form to**  
Oregon.Benefits@odhsoha.oregon.gov
- **Mail a completed request form to:** ONE Customer Service Center PO  
Box 14015 Salem, OR 97309

# SNAP REPLACEMENT BENEFITS

Feedback and Q&A



## CONTACT INFORMATION

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