

SNAP PARTNER MEETING

June 22, 2023

Entrance [music](#)

Bridge Over Troubled Water, Aretha Franklin

Welcome

SNAP MANAGEMENT

Introduction

Rashaad Dent

SNAP Program Co-Manager



SNAP UPDATES

Antonio Heras De La Luz

Stephanie Cooke

Able Bodied Adults Without
Dependents (ABAWD)

SNAP Replacement Benefits

Temporary Student Exemptions Phase
Out

PEBT

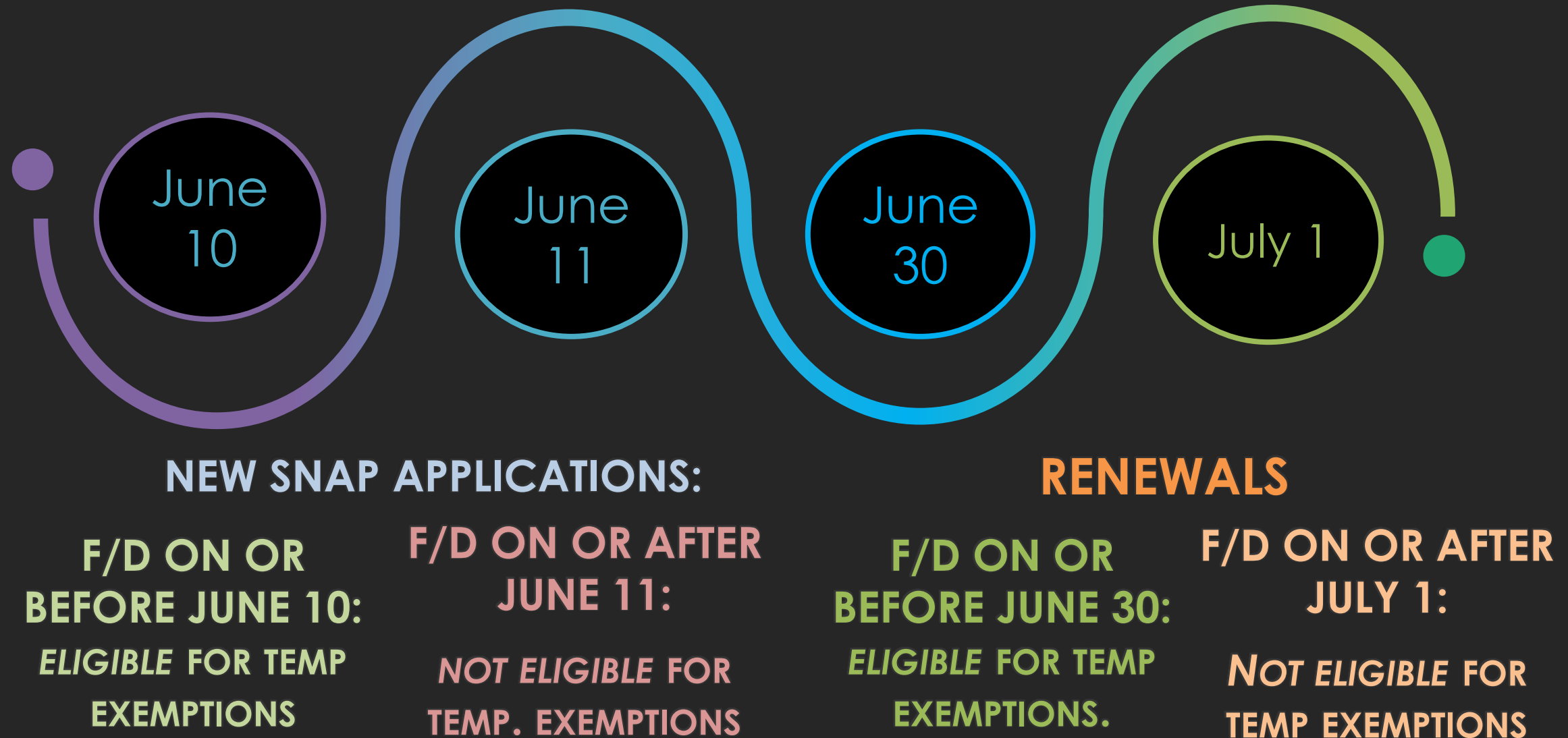
SNAP Able Bodied Adults Without Dependents (ABAWD)

- SNAP ABAWD work requirements resume July 1, 2023, for individuals 18 through 49 and without minor children in SNAP case.
 - Clackamas, Deschutes, Jackson, Lane, Linn, Marion, Multnomah and Washington.
- Oregon is sending 2nd notifications to individuals impacted.
 - Notices are addressed to individuals
 - Preferred language
- ABAWD Team: 1-833-947-1694 SNAP.ABAWDTeam@odhoha.oregon.gov
- OED WorkSource: <https://worksourceoregon.org/step>

Changes due to Fiscal Responsibility Act to ABAWD Program

- **Fiscal Responsibility Act Changes to ABAWD Program**
 - Gradually increases the age range of SNAP recipients who are categorized with ABAWD status
 - Adds three new exemption reasons (Veterans, Homeless, Former Foster Youth)
 - Decreases the number of discretionary exemptions available to Oregon
- Federal partners will be releasing implementation plan within the next month.
 - More information to follow.

SNAP TEMPORARY STUDENT EXEMPTIONS PHASEOUT TIMELINE



REQUESTING REPLACEMENT BENEFITS

- **Visit a local office.** Find an office near you at <https://www.oregon.gov/dhs/Offices/Pages/one-services.aspx>
- **Call 800-699-9075**
- **Email a completed request form to**
Oregon.Benefits@odhsoha.oregon.gov
- **Mail a completed request form to:** ONE Customer Service Center PO
Box 14015 Salem, OR 97309

SNAP REPLACEMENT DUE TO ELECTRONIC THEFTS TIMEFRAMES

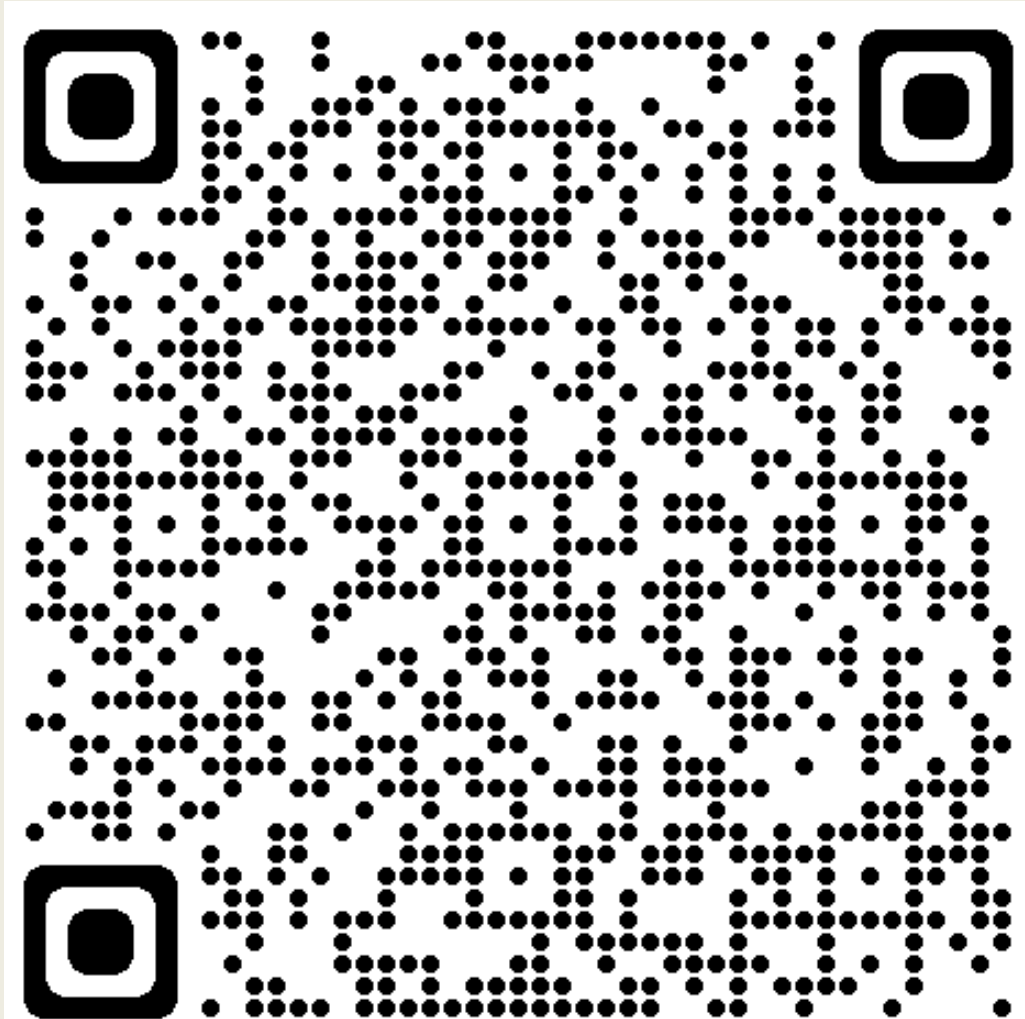
- **Stolen between Oct. 1, 2022, and May 22, 2023,** request replacement benefits now.
 - Requests must be received no **later than June 21, 2023.**
 - Benefits stolen before Oct. 1 cannot be replaced.
- **If benefits are stolen after May 22, 2023:**
 - Cancel EBT card immediately, get a new PIN, and Request Replacement benefits.
 - Requests must be received no later than 30 days from the day it was discovered benefits were stolen.

CANCELING EBT CARD

- **During business hours:**
 - Call the toll-free replacement card line at 1-855-328-6715 to order a replacement card.
 - The replacement line is open Monday through Friday from 8:30 a.m. to 4:30
- **Outside of business hours:**
 - Call the 24-hour toll-free customer service line at 1-888-997-4447 to cancel your card and protect your benefits.
 - Then call the replacement card line below during business hours to get a new card and PIN.

SNAP REPLACEMENT BENEFITS

Feedback and Q&A



Pandemic EBT

Summer 2022

- Benefit issuance concluded May 31st
- P-EBT Customer Service Call Center is open through June 30th
 - 1-844-ORE-PEBT (1-844-673-7328)
 - Open Monday through Friday from 8 a.m. to 5 p.m.

School Year 2022-2023

- Approved by FNS
- Issuance anticipated for late July or August 2023

Summer 2023

- Submitted to FNS, still in review
- If approved, anticipated issuance in late August 2023

Visit PEBT.Oregon.Gov for updated information and FAQs

COMMUNITY PARTNER ASSISTER ROLE EXPANSION

Status Quo

- 300+ organizations are part of CPOP – Community Partner Outreach Program
 - Assist Oregonians to obtain OHP
 - Must undergo trainings for both OHP and the Marketplace
 - Have specialized access to ONE to help Oregonian apply to OHP – and **only** OHP
 - Cannot help Oregonians with any other applications within ONE
- No SNAP outreach contractors can help with SNAP or other programs

COMMUNITY PARTNER ASSISTER ROLE EXPANSION

Pilot Proposal

- 20+ CPOP organizations and ~8 SNAP contracted partners will have the **option** to offer help with all ONE applications
- Three parts
 - Make necessary changes in ONE (completed)
 - Hire contractor to create training materials for participating organizations (RFP reopened and pending)
 - Gain approval from Food and Nutrition Services – FNS (pending)

Breakout Session

Partner Discussion – 15 minutes

Answer the following questions in your groups:

What is your current SNAP experience?

What would you like your SNAP experience to be?

Breakout Session Report Out

What were some key items or themes that came up in your discussion?

CONTACT INFORMATION

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