

# SNAP PARTNER MEETING

June 22, 2023

Entrance [music](#)

*Bridge Over Troubled Water, Aretha Franklin*

**Welcome**

# SNAP MANAGEMENT

## Introduction

Rashaad Dent

SNAP Program Co-Manager



## **SNAP UPDATES**

**Antonio Heras De La Luz**

**Stephanie Cooke**

**Able Bodied Adults Without  
Dependents (ABAWD)**

**SNAP Replacement Benefits**

**Temporary Student Exemptions Phase  
Out**

**PEBT**

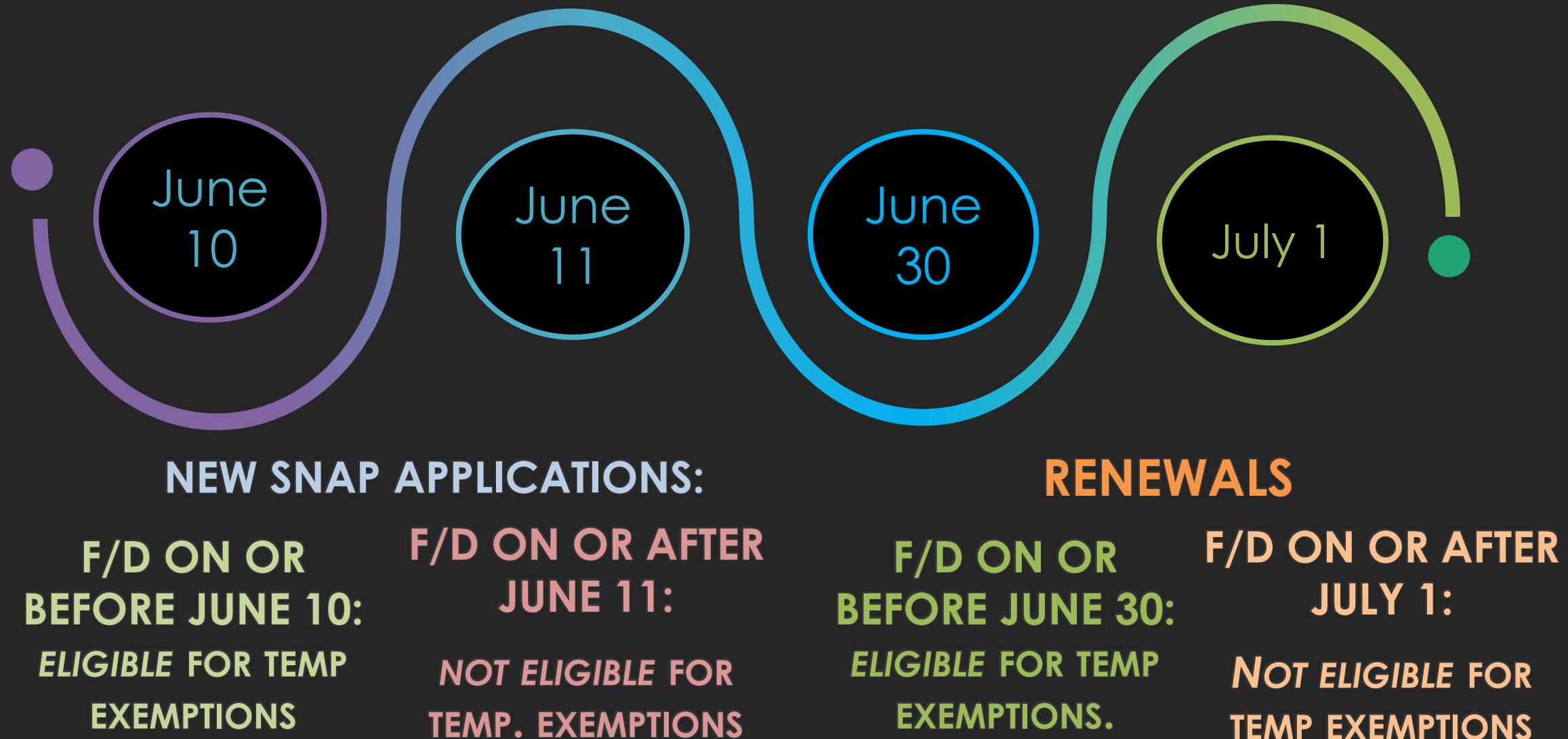
# SNAP Able Bodied Adults Without Dependents (ABAWD)

- SNAP ABAWD work requirements resume July 1, 2023, for individuals 18 through 49 and without minor children in SNAP case.
  - Clackamas, Deschutes, Jackson, Lane, Linn, Marion, Multnomah and Washington.
- Oregon is sending 2nd notifications to individuals impacted.
  - Notices are addressed to individuals
  - Preferred language
- ABAWD Team: 1-833-947-1694 [SNAP.ABAWDTTeam@odhoha.oregon.gov](mailto:SNAP.ABAWDTTeam@odhoha.oregon.gov)
- OED WorkSource: <https://worksourceoregon.org/step>

# Changes due to Fiscal Responsibility Act to ABAWD Program

- **Fiscal Responsibility Act Changes to ABAWD Program**
  - Gradually increases the age range of SNAP recipients who are categorized with ABAWD status
  - Adds three new exemption reasons (Veterans, Homeless, Former Foster Youth)
  - Decreases the number of discretionary exemptions available to Oregon
- Federal partners will be releasing implementation plan within the next month.
  - More information to follow.

# SNAP TEMPORARY STUDENT EXEMPTIONS PHASEOUT TIMELINE



## **REQUESTING REPLACEMENT BENEFITS**

- **Visit a local office.** Find an office near you at  
<https://www.oregon.gov/dhs/Offices/Pages/one-services.aspx>
- **Call** 800-699-9075
- **Email a completed request form** to  
Oregon.Benefits@odhsoha.oregon.gov
- **Mail a completed request form** to: ONE Customer Service Center PO Box 14015 Salem, OR 97309

## **SNAP REPLACEMENT DUE TO ELECTRONIC THEFTS TIMEFRAMES**

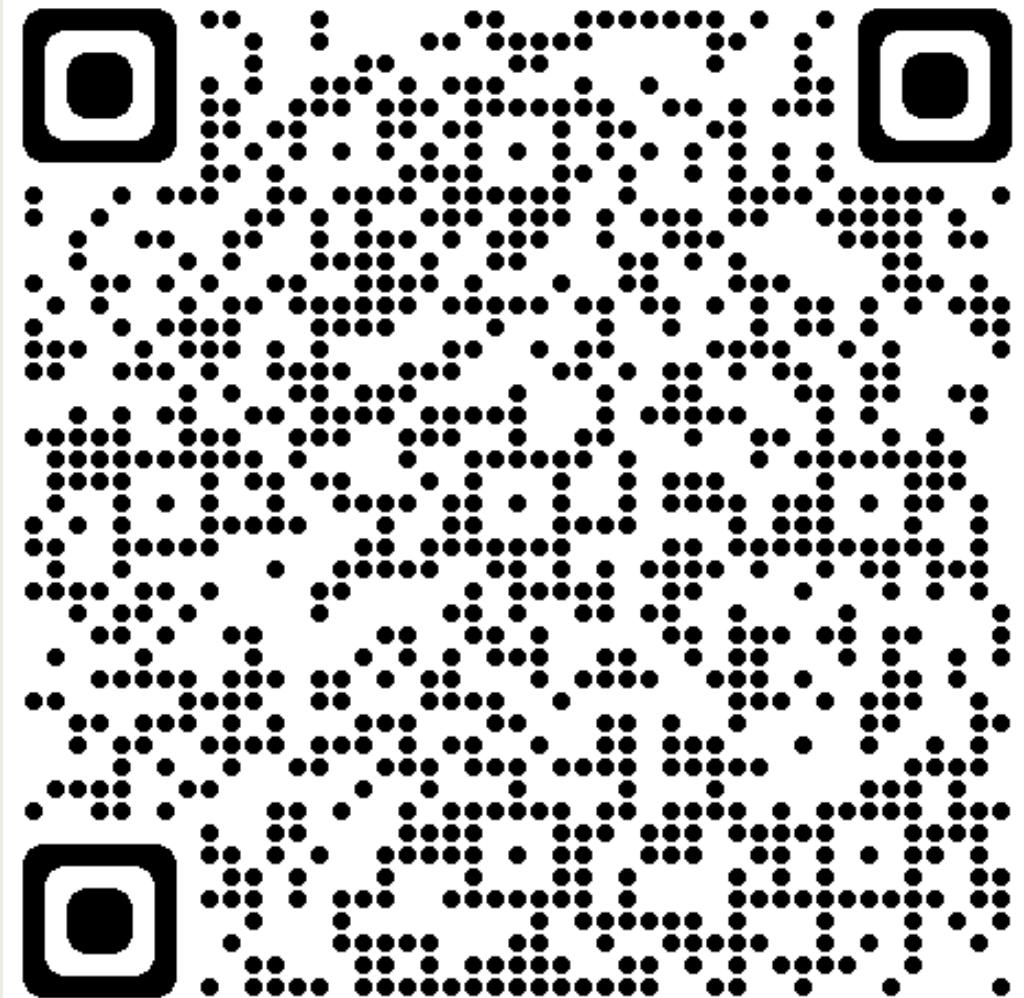
- **Stolen between Oct. 1, 2022, and May 22, 2023**, request replacement benefits now.
  - Requests must be received no **later than June 21, 2023**.
  - Benefits stolen before Oct. 1 cannot be replaced.
- **If benefits are stolen after May 22, 2023**:
  - Cancel EBT card immediately, get a new PIN, and Request Replacement benefits.
  - Requests must be received no later than 30 days from the day it was discovered benefits were stolen.

# CANCELING EBT CARD

- **During business hours:**
  - Call the toll-free replacement card line at 1-855-328-6715 to order a replacement card.
  - The replacement line is open Monday through Friday from 8:30 a.m. to 4:30
- **Outside of business hours:**
  - Call the 24-hour toll-free customer service line at 1-888-997-4447 to cancel your card and protect your benefits.
  - Then call the replacement card line below during business hours to get a new card and PIN.

## SNAP REPLACEMENT BENEFITS

Feedback and Q&A



# Pandemic EBT

## **Summer 2022**

- Benefit issuance concluded May 31st
- P-EBT Customer Service Call Center is open through June 30th
  - 1-844-ORE-PEBT (1-844-673-7328)
  - Open Monday through Friday from 8 a.m. to 5 p.m.

## **School Year 2022-2023**

- Approved by FNS
- Issuance anticipated for late July or August 2023

## **Summer 2023**

- Submitted to FNS, still in review
- If approved, anticipated issuance in late August 2023

Visit [PEBT.Oregon.Gov](http://PEBT.Oregon.Gov) for updated information and FAQs

## COMMUNITY PARTNER ASSISTER ROLE EXPANSION

### Status Quo

- 300+ organizations are part of CPOP – Community Partner Outreach Program
  - Assist Oregonians to obtain OHP
  - Must undergo trainings for both OHP and the Marketplace
  - Have specialized access to ONE to help Oregonian apply to OHP – and **only** OHP
  - Cannot help Oregonians with any other applications within ONE
- No SNAP outreach contractors can help with SNAP or other programs

## COMMUNITY PARTNER ASSISTER ROLE EXPANSION

### Pilot Proposal

- 20+ CPOP organizations and ~8 SNAP contracted partners will have the **option** to offer help with all ONE applications
- Three parts
  - Make necessary changes in ONE (completed)
  - Hire contractor to create training materials for participating organizations (RFP reopened and pending)
  - Gain approval from Food and Nutrition Services – FNS (pending)

## Breakout Session

Partner Discussion – 15 minutes

Answer the following questions in your groups:

What is your current SNAP experience?

What would you like your SNAP experience to be?

## Breakout Session Report Out

What were some key items or themes that came up in your discussion?

## CONTACT INFORMATION

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