



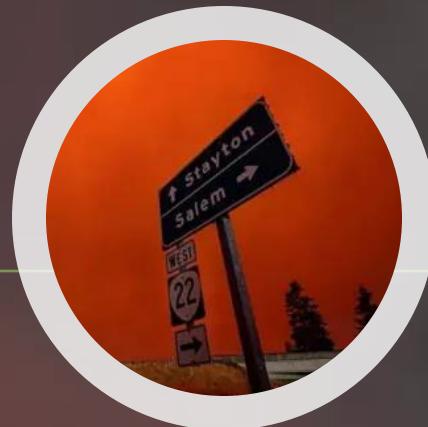
Office of Resilience and Emergency Management

Terra Ralph – Social Services Emergency Liaison

Michelle Richards – Mass Care Coordinator

OREM: Office of Resilience and Emergency Management

In September 2020, Oregon found itself grappling with the dual devastation of Covid 19 and wildfires. Due to health safety guidelines traditional sheltering wasn't an option. ODHS created the Office of Resilience and Emergency Management to build Statewide Mass Care response capability.



Mass care: OREM's role

- Oregon's **Comprehensive Emergency Management Plan*** identifies ODHS as the Primary Agency responsible for:
 - Mass care
 - Emergency shelter
 - Food
 - Water
 - Disaster social services
 - Reunification



Ongoing response and recovery efforts



Community assistance

Emergent issues response

Severe weather response

Natural disaster response



Mass care: food and water

- Access to safe drinking water
- MRE's and shelf stable food stores
- Food boxes
- Prepared meals, hot or cold
- Food cards / Vouchers

Safe drinking water

- We are seeing an increase in responses involved inability to secure safe drinking water
 - Failing infrastructure
 - Contaminated ground water
 - Drought
- Contracts with local and national water vendors assist us in these responses with
 - Large bottled water dispensers
 - Individual bottled water pallets
 - Water pouches and boxes
 - Large, bulk water delivery for dry wells



MRE's and Food Boxes

Meals Ready to Eat or Heater Meals help us meet food needs when areas are impacted by disaster and response is delayed.



Food Boxes:

- Provide shelf stable food stores to feed 1 individual 3 meals for 7 days.

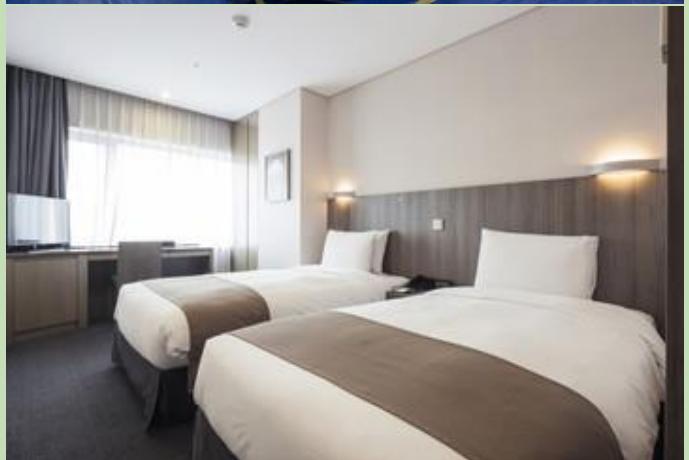
Prepared meals

Partnerships with local restaurants and catering companies allow us to provide prepared meals for families displaced by disaster.

- Sack lunches “Grab and Go” options
- Boxed or Clamshell meals
- Buffet style



Sheltering: congregate and non-congregate



Congregate sheltering: safe, secure, temporary sheltering typically in large spaces like auditoriums or gymnasiums.

Established through Memorandum of Understanding, these allow us to assist a large number of individuals by centralizing staff and resources

Non-congregate Sheltering: temporary sheltering for an individual or family for whom congregate sheltering would be difficult or unsafe: i.e. families with children with special needs, individuals who are medically fragile

Community Resource Centers

- Location for community members impacted by disaster to get information and resources
- May have multiple area agencies on site to provide easy access to a variety of services
- Frequently provides meals, food boxes, water, medical services and other resources





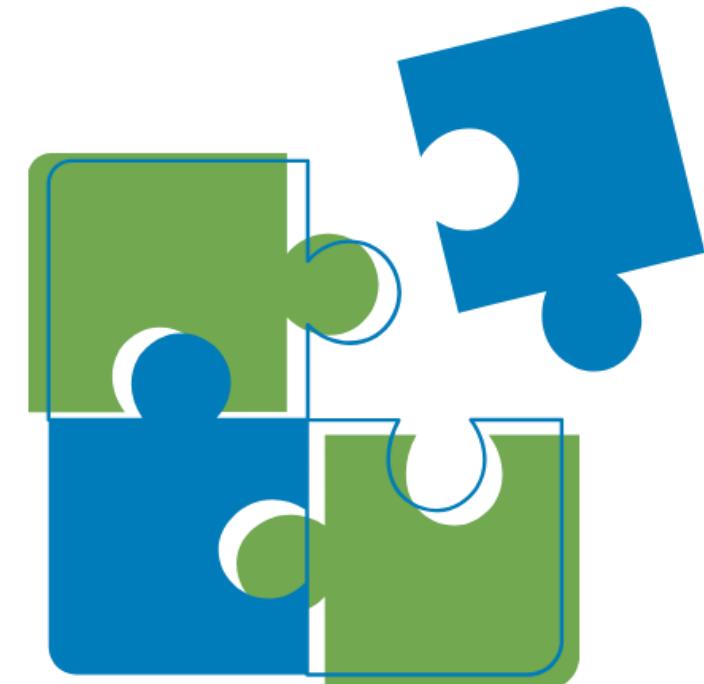
Mass Care Response Team – creating statewide capability

Partnering locally

Disasters and severe weather events can leave the most vulnerable Oregon residents struggling to meet basic needs and care for themselves and their families.

Through strong partnerships with Oregon businesses the Office of Resilience and Emergency Management:

1. Provide life sustaining shelter, food and water to displaced Oregonians.
2. Support local businesses when revenue from tourism is impacted due to disaster or severe weather.
3. Resolve overreliance on non-governmental organizations (NGOs)
4. Build collaboration with community-based organizations (CBOs)



Building a prepared Oregon

Resilience: the capacity to withstand or to recover quickly from difficulties.

Local businesses can partner with the Office of Resilience and Emergency Management in Pre-Disaster Contracts currently

Available on OregonBuys at
<https://oregonbuys.gov/bso>

By name:

- Non-Congregate Sheltering
- On-call feeding

Or by number:

- Sheltering: S-10000-00004636
- Feeding and bottled water: S-10000-00007929



Questions?

We are happy to assist.
Please see our contact
information below.

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