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OREGON TOBACCO RETAIL LICENSE BULLETIN

What gets reviewed at inspections?

There are a few types of inspections for tobacco retailers and some things you can do in advance to make sure they go smoothly. The [Oregon Health Authority](#) (OHA) conducts inspections to check for compliance with tobacco sales laws. OHA also conducts inspections to make sure there are no tobacco sales to customers under 21 years old. The [Department of Revenue](#) (DOR) checks to make sure that retailers selling tobacco have a current Tobacco Retail License. Retailers may also be inspected by [the U.S. Food and Drug Administration](#) (FDA) for compliance with federal tobacco sales laws.

We've created a checklist that you can use to make sure you are in compliance with all Oregon tobacco sales laws and are ready for your OHA and DOR inspections: [How to Comply with Oregon Tobacco Laws](#)

Protecting youth from tobacco

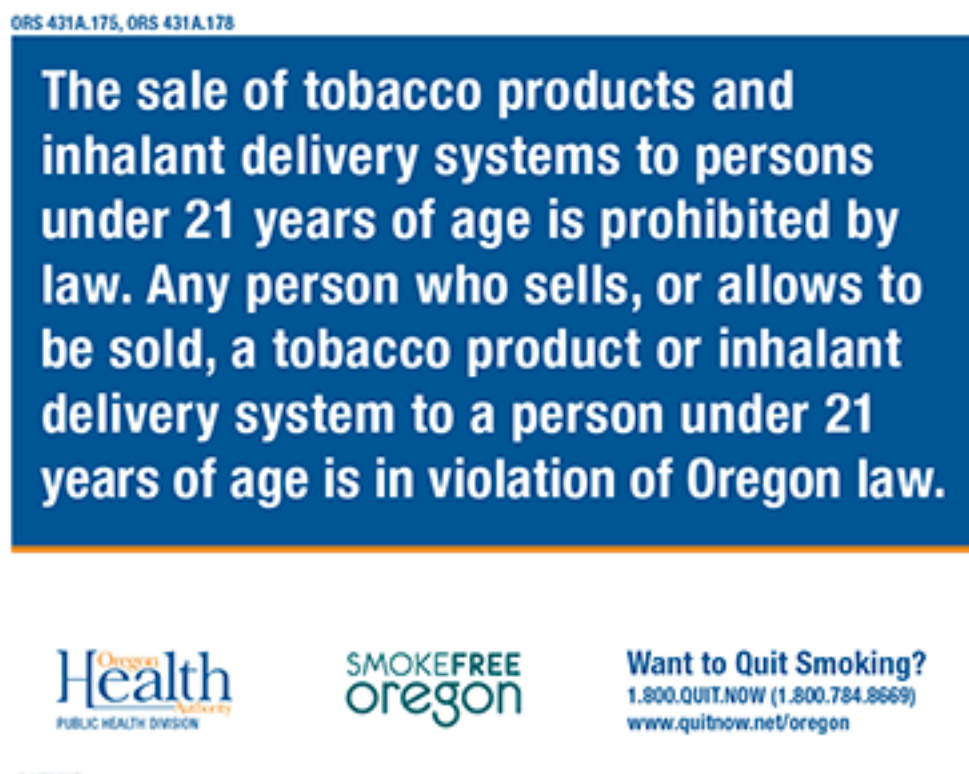
[Tobacco use is the main preventable cause of death in Oregon](#), and almost 90% of people who use tobacco start before they turn 18. Preventing youth from ever using tobacco is one of the best ways we can improve health in our state.

Tobacco companies, however, make it as hard as possible to avoid tobacco. They market their products aggressively to young people by doing things like placing advertisements for fruity-flavored products at the eye level of a 9-year-old. But by working in partnership with retailers—like you—to make sure that all tobacco sales laws are followed, we can keep these addictive and deadly tobacco products out of the hands of people under 21.

If you'd like to get more involved in preventing youth from becoming addicted to tobacco, check out the U.S. Food and Drug Administration's [This is Our Watch](#) program materials. The program offers a mix of educational pieces for owners, managers, and clerks, as well as a variety of point-of-purchase tools to inform customers of the law and emphasize the retailer's role: <https://www.fda.gov/tobacco-products/retail-sales-tobacco-products/our-watch>.

Quick Tip

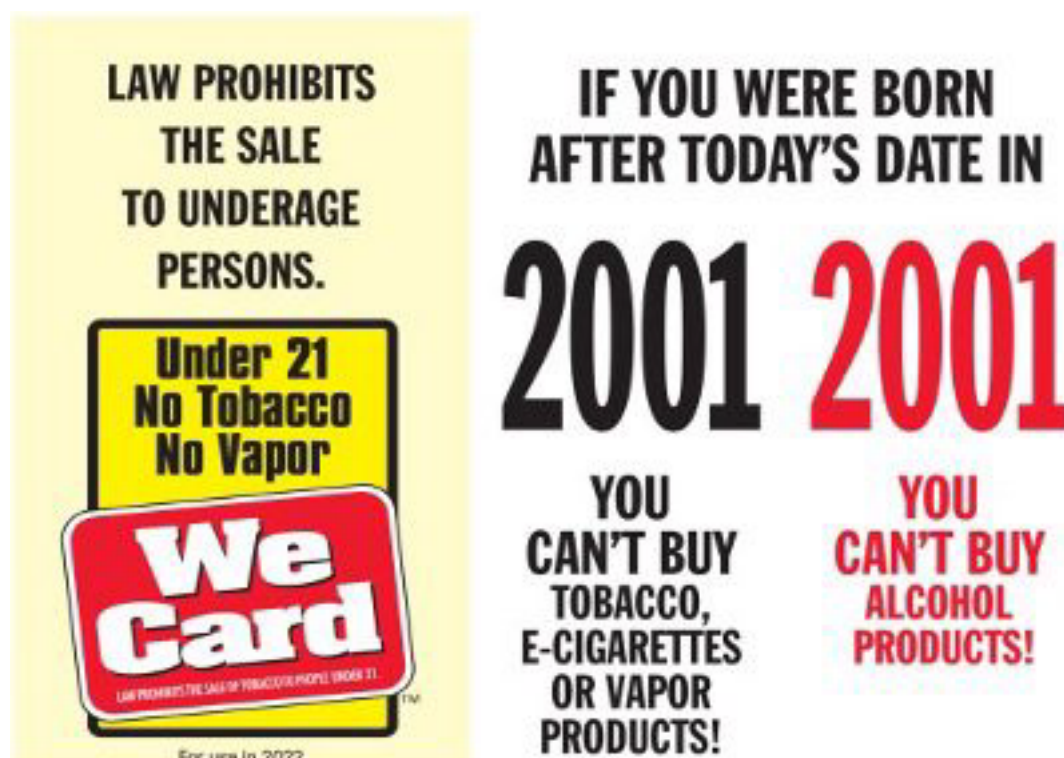
Did you know that Tobacco Retail Licensing requires posting of the [State Notice sign](#)? It's true! The sign states that it is unlawful to sell tobacco or Inhalant Delivery Systems (IDS) to customers under 21. Here is what it looks like:



You can download this sign in English here: <https://bit.ly/3JKJTBP>. The sign is available in multiple languages and can be found on [this page](#) or by visiting healthoregon.org/tobaccoretailsales and going to the “Retailers” section.

Failing to post this sign (or a notice that is substantially similar) in a location that is clearly visible to the seller and the purchaser will result in a violation ([Oregon Revised Statute 431A.175](#)).

Signs—like the ones below—or similar signs do **NOT** meet the state requirement.



Resources for Retailers:

- [Tobacco Retail Licensing Training Manual for Retailers](#)
- [Tobacco Retail Licensing Fact Sheet](#) (available in [Spanish](#), [Korean](#), [Russian](#), [Chinese](#), [Arabic](#) and [Vietnamese](#))
- [Tobacco Retail Licensing FAQs](#) (available in [Spanish](#), [Korean](#), [Russian](#), [Chinese](#), [Arabic](#) and [Vietnamese](#))
- [Nicotine Disposal Guide](#)
- [Required tobacco sales signage](#)
- [Instructions for reading Oregon IDs](#)

Questions? We're here to help!

Department of Revenue (DOR):

- For questions or requests for DOR: TRL.help@dor.oregon.gov, 503-945-8120
- For information about the law or licensing: go.usa.gov/x999

Oregon Health Authority (OHA):

- For questions or requests for OHA: Tobacco.Inspections@dhsoha.state.or.us, 971-673-2283
- For more information and access to resources for retailers: www.healthoregon.org/tobaccoretailsales

Local (county or city) Public Health:

- Information for local public health programs is available [here](#), or reach out to Tobacco.Inspections@dhsoha.state.or.us to find out what activities may be happening in your area.

한국어 번역이 필요하신가요? Quý vị cần hỗ trợ về thông dịch?
¿Necesita servicios de traducción? Do you need help with translation?
是否需要翻译帮助? Вам нужна помощь с переводом?
هل انت بحاجة إلى مساعدة في الترجمة؟

tobacco.inspections@dhsoha.state.or.us
971-673-2283, 711 TTY