Smokefree Oregon's New Campaign Webinar November 30, 2023



Zoom Reminders

- We love seeing faces!
- Check your mute button.



?

Use chat, hand raise, and clapping features.

We're here to learn together and connect.

We welcome all your questions!



Smokefree Oregon's New Campaign Webinar November 30, 2023: 9:00 a.m. - 11:00 a.m.

- I. Welcome!
- II. Addressing Commercial Tobacco (ACT) Advisory Committee Background
- III. Campaign Timeline
- IV. Impact of Mass Media Campaigns to Build a Movement
- V. Campaign Strategy
- VI. Testing Process
- VII. Break
- VIII. Findings: Creative Concept, Messaging, Calls-to-Action
 - IX. Evaluation
 - X. Discussion/Q&A
- XI. Next Steps and Close-Out Health Promotion and Chronic Disease Prevention Section Oregon Public Health Division



Addressing Commercial Tobacco (ACT) Advisory Committee Background



Background: Why does this work matter?

- We're fighting commercial tobacco marketing and the impacts it has on our communities
 - Every day, the tobacco industry spends **more than \$1 million in Oregon** to market its deadly products.
 - Oregon Health Authority is funded to fight that marketing in many ways, including mass-media (advertising campaigns).
 - The goal is to keep the pressure on the industry and demonstrate the ways we -- together -- can stand up to big tobacco and help people quit.
 - Campaigns like this have worked in the past to support prevention actions and encourage people to quit.
 - Now, OHA has resources to work with partners to create a new campaign designed by communities.



Background: The Vision and Mission of the Addressing Commercial Tobacco (ACT) Advisory Committee

- Engage partners from across the state to collaborate on a community-driven development of a new mass media (advertising) campaign:
 - Highlight community strengths that hold off the tobacco industry
 - Help people NOT reach for commercial tobacco
- We invited community-based organizations (CBOs), local public health authorities (LPHAs), Regional Health Equity Coalitions (RHECs), and Tribes and Tribal organizations across the state to participate.



ACT Collaboration, Roles and Input Points

Key decision points, voted on at monthly committee meetings:

- Goal and objectives
- Audiences
- Campaign theme
- Creative concepts for testing
- Testing methods
- Final creative concept
- Campaign strategy and media buy
- Evaluation criteria
- Final campaign evaluation and implications



ACT

Steering

Committee

ACT Advisory Committee attending each meeting Full ACT Advisory Committee Engagement with additional OHA partners, including RHECs, CBOs, LPHAs, Tribes and Tribal Partners



ACT Collaboration, Roles and Input Points

ACT Advisory Committee

- ~25 members from local public health authorities and community-based organizations
 - Members self-selected, based on invitation from OHA to participate
- Facilitated by representatives from Oregon Health Authority and Metropolitan Group, each of whom have opportunity to weigh in on decisions

ACT Steering Committee

- Two members from community-based organizations
- Two members from local public health authorities.
- Facilitated by representatives from Oregon Health Authority and Metropolitan Group, each of whom have opportunity to weigh in on decisions





Thank you ACT Advisory Committee and Steering Committee!

ACT Advisory Committee & Steering Committee

Anna Yelsukova Slavic Community Center of NW

Ariana Miller Hood River County

Cade Gorham Center for Human Development

Caitlin Denning Yamhill County

Casey Moore Oregon Spinal Cord Injury Connection

Conor Foley Marion County

Conor Luby 4D Recovery

Dani Crabtree Linn County

Derek Smith Multnomah County **Emily Taylor** Multnomah County

Greyson Buen 4D Recovery

Hannah Zhang Healthy Klamath

Irina Turceanu Jackson County

Jack White Bay Area First Step

Jackie Leung Micronesian Islander Community

Jasmine Gerraty Deschutes County

Jenee Henderson Umatilla County

<mark>Jessica Kosydar</mark> Columbia County

Health Promotion and Chronic Disease Prevention Section Oregon Public Health Division Jessica Neuwirth Deschutes County

Kamryn Brown Clackamas County

Karen Ard Deschutes County

Karima Homman-Ludiye Oregon Spinal Cord Injury Connection

Leialoha Kaʻula Hawaiian Civic Club

Lisa Fisher Josephine County

Michael Quiring Lane County

Miranda Hill Klamath County

Misha Marie ARC of Benton County Mitchell Kilkenny Douglas County

Neita Cecil North Central Public Health District

Rocio Munoz Benton County

Shannon Brandes Lane County

Suzanne Beaupre Columbia County

Terresa White Multnomah County

Theresa Nguyen

Vania Penaloza East County Community Health

Steering Committee Members



Tobacco Prevention in Oregon Collaboration between CBOs, LPHAs, RHECs, Tribes and Tribal Organizations and OHA*

Goal: Oregon is free from the harms of commercial tobacco

Outcomes: Root causes are clearly seen and addressed Community strengths are centered and uplifted Commercial tobacco is not marketed, sold or used in Oregon

Shift policies to change social, norms and environments, and to hold the tobacco industry accountable.

- LPHA activities
- CBO and RHEC activities, power and capacity building to advance policy; advising LPHAs and OHA to create community-informed policy
- OHA: Data, communication; statewide policy (menthol, flavors); Industry accountability (Tobacco retail licensure program); TA to grantees

Support efforts to address root causes of commercial tobacco use.

- CBO and RHEC activities
- OHA: TA to grantees; collaboration across state agencies + with Healthier Together Oregon

Provide culturally-specific cessation support.

- CBO activities (including youth focus, filling gap in statewide work)
- Tribes with OHA: Native Quit Line
- OHA: Oregon
 Tobacco Quit
 Line
- OHA: Youth cessation line

Smokefree Oregon

Engage the public—and champions—in continuing to build the tobacco-free movement

- OHA: Smokefree Oregon website, social media
 - Facts and impact (including root causes)
 - Ways to engage
 - Celebrate success
 - Access quit resources
- CBO/LPHA/OHA: ACT paid media campaign provides visibility and calls to action
- CBO/LPHA/OHA: Grantee videos provide visibility and understanding
- OHA: Tools and TA support for CBOs, LPHAs, OHA to be part of SFO

^{*} CBOs = community-based organizations

LPHAs = local public health agencies (county public health) RHECs = Regional Health Equity Coalitions

OHA = Oregon Health Authority

ACT Campaign Steps Updated November 2023

February	March	April	May	June	
Goal and focus	Campaign approach	Big idea brainstorm	Big idea vote, initial planning	Finalize creative concepts and plan outlines	
Build relationships Clarify timeline	Set agreements Define goals	Develop initial strategy	Build out big ideas	Develop creative concepts for selected big idea	
Determine campaign focus Define guiding questions	Brainstorm approach	Approve strategy Brainstorm big ideas	Select ONE big idea Identify calls to action Brainstorm how to bring	Develop research/testing outline	
			big idea to life	Discuss creative concepts + messages and calls to action Discuss research/testing	
July-Nov	Dec-Feb 2024	Feb/March-April 2024	May-June 2024		
Testing and final	Dec-Feb 2024 Production	Feb/March-April 2024 Launch and run	May-June 2024 Evaluate		
Testing and final creative concept			-		
Testing and final	Production Create all campaign	Launch and run	Evaluate	MG / OHA	

Some of you may be asking, "Why even do a mass media (advertising) campaign?"



Let's talk ecosystems

Sun: Local work happening (all the activities partners are doing and more)

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Storms: Shifts in the political or cultural environment

Trees: Additional local or specific campaigns/initiatives

Soil: Statewide communications and counter marketing



Mass media to build a movement across communities

The campaign creative will be applied in two ways—general statewide presence + customized local options.

The combination will help everyone see "YOUR community." Statewide, mass-reach ads relevant to many people ("community" more generally)

"YOUR community" Local and organizational initiatives: Custom use in local areas, cultural communities or other specific communities, communities with shared life experiences

Campaign Strategy



Campaign Strategy

Goal—the change we hope to create Tobacco is seen as a shared, community issue and people take part in community solutions

Outcomes:

Steps we will measure to show we're getting to the goal

- Deep impact of commercial tobacco is visible
- People see how to prevent commercial tobacco use
- The diversity of community strengths and solutions are visible
- People are encouraged and supported to quit, in community, and replace the role tobacco plays in their lives

Audiences

Who we need to engage

- People seeking community, across communities
- People who use tobacco
- Community influencers and leaders (faith, business, elected officials)
- Youth influencers (social influencers, youth advisory councils)

Commitment: Be fully inclusive for and accepting of all people, including those who use tobacco.

Research and Testing



Research & Testing: Overview

Purpose:

- Gather input to help refine creative concept and messages, and to inform final selection
- Identify current attitudes, understanding, and/or behaviors—so we can measure any changes as a result of the campaign

Approach:

- Mix of research methods: Focus Groups, Survey, Interviews
- Test creative concepts, draft message framework, and calls to action
- Measure "pre- and post- exposure" answers to see if the concepts create any shift in attitude, understanding, or intention to act



Research & Testing: Research methods

Focus Groups (Qualitative Research): Help select creative concept and messages

- Six, 90-minute focus groups of 8-10 people each
- Online (via Zoom)
- Ensure participation from people who disproportionately affected by tobacco use and/or targeted by the industry + people who use, or have quit, tobacco

<u>Survey (Quantitative Research)</u>: Refine creative concept and messages

- Statewide, Online, 500 adults
- Oversamples:
 - 100 oversample Latino/a adults
 - 100 oversample Black and African American adults
 - 100 oversample Native American / Alaskan Native adults
 - 100 oversample adults at/under 200% of the federal poverty level
 - 100 oversample adults who currently use commercial tobacco products
 - 100 oversample adults living with a disability

Input from partners and collaborators in tobacco prevention and related work

- Ongoing committee guidance
- Ongoing engagement of full grantee group (CBOs, county public health)
- During research phase: Discussions with Regional Health Equity Collaboratives, other groups supporting communities most targeted and impacted



Research & Testing: Focus Groups

Focus groups make up:

- Group 1: 18-26 years old
- Group 2: Attentive (voters, volunteers, engaged in community)
- Group 3: Less attentive
- Group 4: BIPOC-only
- Group 5: Rural residents
- Group 6: People who use tobacco

For all groups:

- Payment to each participant in order to compensate them for their time.
- Recruited a mix of incomes and gender identities. Except for the BIPOC group, recruited a mix of all races and ethnicities.
- Ensured LGBTQ representation in multiple groups.
- Ensured people with disabilities were included in multiple groups.



Research & Testing: Survey

Demographics of Oregon Adults

*	Age		
	Under 30	20	
T	30-39	18	
	40-49	16	
1	50-64	24	
	65+	22	
	Gender		
	Man	47	
T T	Woman	51	
	Nonbinary	2	
	Ideology		
	Liberal	35	
	Moderate	29	
	Conservative	27	
	Region		
	Portland Metro		
	Upper Willamette Valley	27	
	Coast	11	
	East	18	

	Education			
	High school or less	21		
	Post-H.S. / Some College	42		
	College graduate	23		
	Post-graduate	13		
	Race/Ethnicity			
Т	White	76		
Ť	Black/African American	4		
	Hispanic/Latino/a	13		
	Asian American or	6		
	Pacific Islander			
	Native or Indigenous	3		
	American			
T	Middle Eastern/North	1		
	African			
	Urbanicity			
A AA	Urban	42		
****	Suburban	28		
	Rural	29		

	Parental Status		
-	Parent	27	
π II π II	Childless	72	
	Marital Status		
	Married	39	
	Unmarried w/Partner	14	
(6)	Single	24	
	Separated/Divorced	17	
	Widowed	5	
₽ơ" (♡	Sexual Orientation		
	Gay or lesbian	3	
	Straight/heterosexual	83	
	Bisexual	8	
	Other	3	
	Disability		
	Yes, myself	29	
R	Yes, family member	31	
0.	Yes, close friend	15	
	No/Not sure	32	



Concepts, Messaging, and Calls-to-Action



Creative Concepts for Testing



Concept: Imagine (C)





Imagine Oregon without Big Tobacco...





Concept: Love our communities (D)







OURSELVES.

We all have a role in keeping our community tobacco-free.

SMOKEFREE OPOGON



Concept: We see/they see (E)





Testing Results

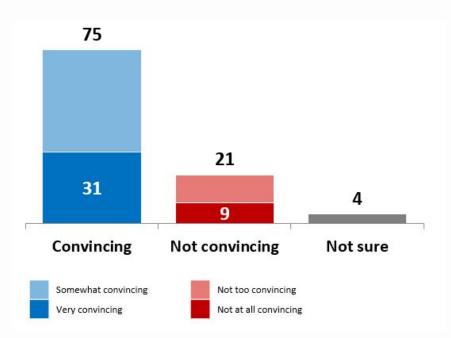


Key findings

- People conceive of "community" as a group of people who share common interests or attitudes, not just a place
- Oregonians are more likely to think it's important to address "Big Tobacco" than to address the issue of "tobacco"
- The impact of tobacco is primarily seen through a health lens
- People believe that the industry targets certain people and communities (with the exception of LGBTQ)



Key findings: Messaging tests strongly



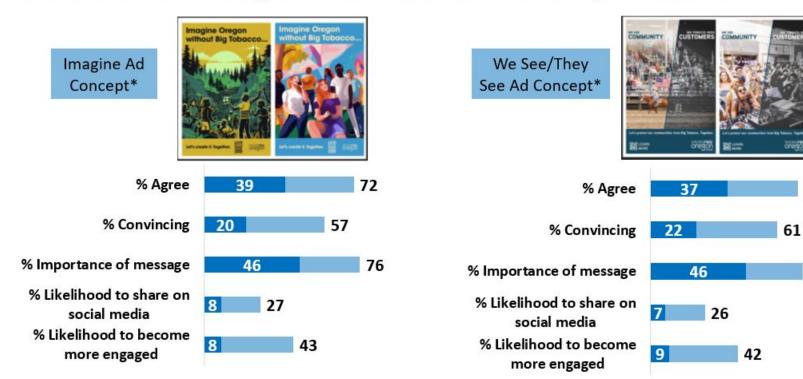
No matter how you define it, community is important to each of us in our own way. Our communities connect us to where we live, to our culture or history, to what we love to do, and to each other.

Big Tobacco affects all of our communities, whether we use its products or not. It poisons our air and water, takes the lives of people we love, and costs people and businesses in our state billions of dollars every year. The impact can be even worse on people and communities targeted by tobacco companies: people who are stressed or struggling to make ends meet; children and young people trying to fit in; Black, Indigenous, and people of color; and people trying to quit.

Working together—and doing what we can on our own—we can help create communities free from the harms of tobacco. By supporting people trying to quit and encouraging kids not to start. By finding new ways to be together that don't involve tobacco. And by supporting efforts to hold the tobacco industry accountable for the harm it causes. Visit SmokefreeOregon.com to learn how tobacco affects your community and what you can do about it.



The *Imagine* ad concept and the *We See/They See* ad concept are tied on every measurement.



*split sampled



71

73

Darker colors indicate intensity

The subgroups with the most intense agreement are:

Imagine Ad Concept*



- People who intend to quit in next 3 months 67%[^] Latino/a[^] 55%
- Liberals 53%
- Parents 51%
- People with a disability 50%
- Women who have never used tobacco^{49%}
- People aged 30-39 49%
- Married people 48%
- People who have family members with unhealthy substance use 48%
- White college-educated people 46%

Sorted by strongly agree

Health Promotion and Chronic Disease Prevention Section Oregon Public Health Division We See/They See Ad Concept*



- Moderate women^ 61%
- Parents 52%, especially moms^ 58%
- Women who have never used tobacco 56%
- People who have tried to quit in past 12 months^{52%}
- Women 50 and over^ 49%
- White college-educated people^ 49%
- Large city dwellers 47%
- Unmarried women 47%
- Portland metro dwellers 46%
- White women 45%
- Older liberals^ 45%

*split sampled. ^note small sample size



The subgroups who are most likely to be very convinced are:

Imagine Ad Concept*

People aged 30-39 34%

Liberal women[^] 29%

Parents 29%



We See/They See Ad Concept*



- People who have tried to quit in past 12 months^ 43%
- Latino/a^ 38%
- Moderate women^ 36%
- Older liberals^ 35%
- Moms^ 35%
- Very liberal[^] 34%
- Older women^ 33%
- Large city dwellers 31%

Sorted by very convincing

Health Promotion and Chronic Disease Prevention Section Oregon Public Health Division

People who intend to quit in next 3 months^ 45%

People who have tried to guit in past 12 months^A 32%

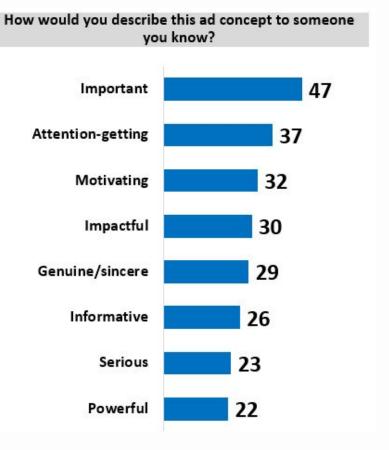
Women who are current tobacco users^ 32%

*split sampled. ^note small sample size



Key findings: Imagine performs best overall

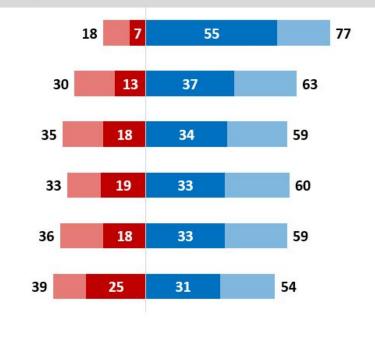
- 72% agree/39% strongly
- 76% say it's important/46% very important
- 57% find it convincing
- 43% are more likely to engage
- 27% are likely to share
- Reflects strength-based framing





Key findings: Calls to action

How motivated are you to take the following actions?



Support people you know who are trying to quit tobacco.

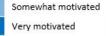
Talk to people you care about to encourage them to not start using tobacco.

Support changes in policies that limit tobacco marketing and hold Big Tobacco accountable for the harm they cause.*

Support changes in policies that limit tobacco sales and hold Big Tobacco accountable for the harm they cause.*

Talk to people you care about to encourage them to quit tobacco.

Sign a petition for a ballot measure related to making Oregon communities tobacco-free.



A little motivated Not motivated at all

*split sampled



Key findings: Calls to action

How motivated are you to take the following actions?

Visit SmokefreeOregon.com. 56 17 36 33 Participate in a community conversation about the harms of 53 15 33 40 tobacco and what can be done to address it. Sign up to receive updates and alerts about actions you can take to 14 62 40 30 help make your community tobacco-free. Follow a tobacco-free campaign on Facebook, Instagram, TikTok or 13 63 45 29 other social media.

Somewhat motivated Very motivated A little motivated Not motivated at all



Looking ahead...





Why "Imagine"?

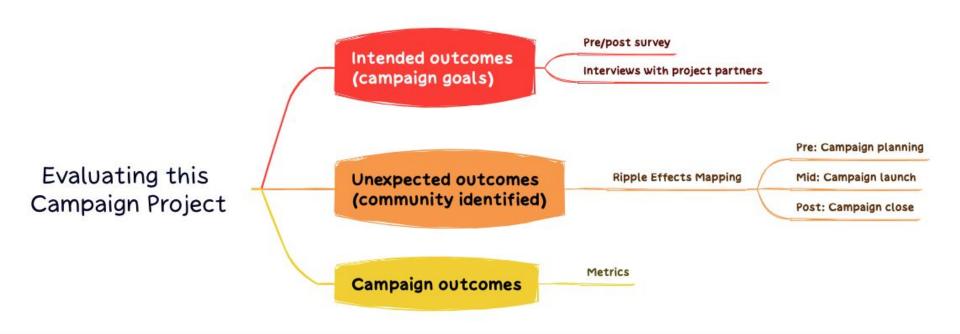
- Focus Group and Survey findings showed that people generally feel skepticism and cynicism when thinking about addressing the harms of Big Tobacco in Oregon, making it challenging to visualize an Oregon without the harms of Big Tobacco
- "Imagine" may increase awareness of what it looks like to live in an Oregon without Big Tobacco. It centers on the values of hope, community strengths, and positivity
- "Imagine" is closely tied to the strategic intent of the ACT Advisory Committee
- "Imagine" performed better with audiences who are targeted by the commercial tobacco industry. These audiences are the ones that we are hoping to reach through this campaign



Evaluation



Evaluation Plan





Outputs

Oregonians see and hear campaign messages

- o Campaign metric data
- o Post campaign survey

Campaign increases awareness of and interaction with SFO website

o Website metric data

TPEP partners use campaign toolkit and Metgroup/OHA TA

- o TPEP reporting tools
- Toolkit downloads

Short term, intended

Increased agreement that tobacco is a shared community issue

Survey

Increased awareness of community strengths that prevent initiation and/or cessation of commercial tobacco

Survey

Increased agreement that tobacco impacts certain communities more than others

Survey

Increased awareness of the actions that people can take to address commercial tobacco in their community

Survey

Short term, unintended

Ripple effects mapping

Intermediate, intended

- Increased support for tobacco prevention policies
- Survey

Increased individual-level action against big tobacco

- Individuals share their commercial tobacco story
 - SFO website analytics
- > Actions taken through website or social media
 - Survey
 - · SFO website analytics
- More conversations and actions among people that are not directly involved with commercial tobacco work
 - Survey
 - Ripple effects mapping

Increased community-level action against big tobacco

- Connect with partners working to address commercial tobacco in your community
 - SFO website analytics
 - Survey
 - · Ripple effects mapping
- > More community groups mobilize around commercial tobacco
 - use. Communities raise their voice
 - SFO website analytics
 - Key informant interviews
 - Ripple effects mapping

Intermediate, unintended

Ripple effects mapping



REM with the ACT Advisory Group

Pre-Campaign

- Virtual
- ACT Advisory Group

Possible questions:

- What are the impacts of this project on your work so far?
- Any surprises or unexpected benefits or challenges?

Early/mid-Campaign

Virtual

ACT Advisory Group

Possible questions:

- What changes are happening in your community/work?
- Who in the community is being impacted by this project?

Post-Campaign

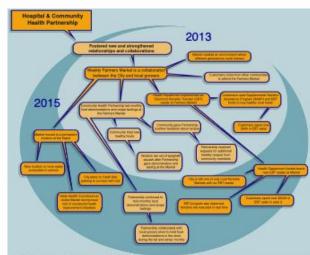
- In-person
- ACT Advisory Group

Possible questions:

- How is your work different because of your engagement in this project?
- What part of this work are you most excited about?

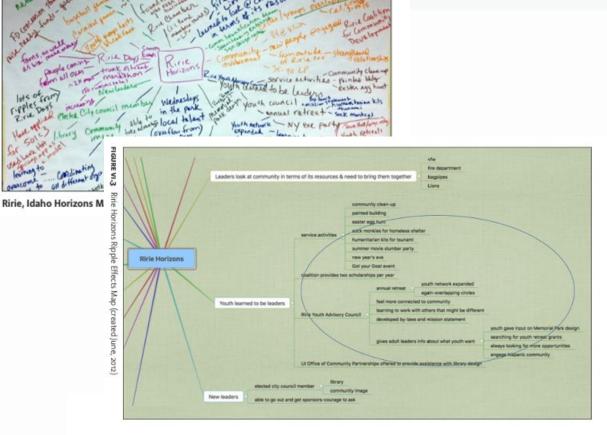


REM Examples



Tablet: Community Capitol Outcomes Baseline & Post-Initiative

Community Capitals	2013 (10 coded affected	2015 (19 coded effecte)	Change
Bochi Cupital Effects Decaptional or expanded trust or connections among people, groups and organizations.	40%	67%	Û
Hannan Capital Effects Changes in knowledge, articules, or skills among people or organizations around built, switness and wellbeing	425	67%	Î
Hould's Effocts frammand shifty of experimentions or communities to promote physical, namely, or peternal wellbeing as an individual or organizational level.	81%	75%	Û
Coloral Effects Educated diality of organizations or communities to support and solicitate people's militians, examens, ways of lowering and behaving: The restores and exclusions of educated downiny in the community (Stengghand dality to reason educated or historical howerings to Strateg generations).	25	9%	Û
Presented Olecto Inconsul access to endition and financial resonances that are available to invest in the community.	28%	22%	Û
Chief Ted Seal Effects Texason fulfy of equataxions or communities to capage the public or influence local devisions. Inclusional access to people, esganisations, and resources that hold local, state, & national power.	4%	32%	Î
Policy, Systems, A. Environmental Effects Note of focus include increased capacity for implementation of formal and informal redictor the generative behavior or practice within an organization or community. Systems effects include sharper that import all interacts of an organization, institutions, or votures. Environmental effects include improvement of physical assuts that orientificate to the velBecking of communities.	89%	48%	Î







ACT Campaign Steps Updated November 2023

February	March	April	May	June
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Build relationshipsSet agreementsClarify timelineDefine goals	Develop initial strategy	Build out big ideas	Develop creative concepts for selected big idea	
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Testing and final creative concept			-	
Testing and final	Production Create all campaign	Launch and run	Evaluate	MG / OHA

Discussion/Q+A



Upcoming Opportunities for Engagement



Upcoming Engagement Opportunities

- Office Hours to keep engaging and learning more about this concept:
 - Monday, 12/4: 3pm 4pm: Join Here
 - Wednesday, 12/6: 10am 11am: Join Here
- Webinars:
 - Early 2024:
 - Pre-campaign launch celebration
 - Tips and tools to customize and implement in the community
- Feedback: https://www.surveymonkey.com/r/ACT11302023
 - Please share feedback by Tuesday, December 5th

Questions? Please contact Emily Droge at Emily.Droge@oha.oregon.gov



THANK YOU!

