



FAQs

Prepared by the State Library of Ohio, using information found on <http://openebooks.net> and <https://www.firstbook.org> and information provided by the Digital Public Library of America.

What is Open eBooks?

Open eBooks is an app containing thousands of popular and award-winning titles that are free for children from low-income households. These eBooks can be read without checkouts or holds. Children from low-income families can access these eBooks, which include some of the most popular works of the present and past, using the Open eBooks app and read as many as they like without incurring any costs. The goal of Open eBooks is to encourage a love of reading and serve as a gateway to children reading even more often, whether in school, at libraries, or through other eBook reading apps.

Who is responsible for Open eBooks?

Open eBooks is a partnership among **Digital Public Library of America, The New York Public Library, and First Book**, with content support from Baker & Taylor. This effort is made possible by generous commitments of publishers, with funding support provided in part by the Institute of Museum and Library Services and the Alfred P. Sloan Foundation.

How does it work?

Librarians and other professionals can apply for passcodes for Open eBooks by signing up with First Book. They can then request passcodes for the children they serve, one per child. Children download the app to their individual devices and enter their passcode to start enjoying Open eBooks.

To qualify for passcodes, one of the following must apply to your library system or your library branch:

- At least 70% of the children served come from low-income families
- Most of the children served are children of military families
- Most of the children served are children with disabilities
- Library is a USDA Summer Food Service Program (SFSP) Meals Site
- Library has an E-Rate of 90%
- All of the schools in library's service district are Title 1 schools
- Library provides an in-library or outreach program specifically for low-income youth (if only this qualifier applies, you may receive passcodes for the youth in that program only)

There are three simple steps to get started and access Open eBooks:

1. **SIGN UP** — If you meet one of the above qualifiers, register with First Book to receive a username and password for free.
2. **REQUEST YOUR FREE PASSCODES** — Visit the First Book Marketplace at www.fbmarketplace.org/. Sign in with your username and password, then request as many free access passcodes as you need for the children you serve. You may request up to 500 access passcodes at a time, but you can make as many requests as needed. There are different passcodes for different age ranges. Note: You will not be asked to enter the names or any personal identifying information about the children. Read the privacy policy at www.firstbook.org/first-book-story/privacy-and-compliance-policies.
3. **DOWNLOAD AND ACCESS** — You will then receive an email with the requested access codes and download instructions for the app.

Do the passcodes expire?

No, codes do not expire. Codes may be used on up to 6 devices. Librarians can get more codes (up to 500 per request) by adding more to their cart in the First Book Marketplace.

How long can an item check out for?

The checkout length is 8 weeks, and the child can renew when the loan period is over. It just involves downloading again.

Where can I find instructions on how to use the app?

Instructions can be found here:

<http://openebooks.net/app.html>

What platforms will the Open eBooks app be available on?

Initially the app will be available on iOS and Android and will be available to download from the App Store or Google Play, respectively. Subsequent versions of Open eBooks will be optimized to support as many open platforms as possible.

What age ranges are the passcodes grouped into?

The codes grouped into High School, Middle Grades, and Early Grades. There is also an option to get access codes that make all three collections available.



What titles are available on the Open eBooks app?

Below is the list of the contributing publishers:

- **Bloomsbury:** Providing unlimited access to over 1,000 of its most popular titles.
- **Candlewick:** Providing unlimited access to all relevant children's and young-adult eBook titles in their catalog.
- **Cricket Media:** Offering full digital access to all of its market-leading magazines for children and young adults, including Ladybug and Cricket.
- **Hachette:** Offering access to a robust catalog of their popular and award-winning titles.
- **HarperCollins:** Providing a vast selection of their award-winning and popular titles.
- **Lee & Low:** Providing unlimited access to over 700 titles from this leading independent publisher of multicultural books.
- **Macmillan:** Providing unlimited access to all of the K-12 age-appropriate titles in their catalog of approximately 2,500 books.
- **National Geographic:** Providing unlimited access to all of their age-appropriate content.
- **Penguin Random House:** Committing to provide an extensive offering of their popular and award-winning books.
- **Simon & Schuster:** Providing access to their entire e-catalog of books for children ages 4-14, comprised of 3,000 titles.

Is there a limit to the number of items a reader can have checked out at one time?

Yes, a reader can check out up to 10 items. They can return a book to check out another. There are about 120 DRM-free titles from Recovering the Classics that readers can keep indefinitely.

If my library has one of the above qualifiers and circulates eReaders or other devices to kids, can I assign a passcode to a device? Or, should passcodes be distributed only to individual children?

That is up to the library and whatever is easiest logistically. It may make more sense to keep a code logged in on a device. Libraries can request an unlimited number of passcodes, so if a child wants one to use individually on other devices, the librarian can distribute a code to them and track it, while also having codes tied to library-owned devices.

As a librarian I don't know the income level of most visiting families. How can I register for First Book?

If your library hosts a program specifically focused on supporting children from low income families, you can register that particular library program. For example, if you partner with a local Title I school, nearby Head Start, food pantry or other agency to deliver programming through your library, you can register with First Book and distribute First Book books and resources to those participating in the eligible programs.

In step one of registration, select "At least 70% of the children I serve come from low-income families." Then, indicate which eligibility criteria your partner uses to verify low income status.

Why do I need to register in order for my patrons to use Open eBooks?

First Book is able to make new, high-quality books and educational resources available to schools and programs serving children in need thanks to generous support from its partners in the publishing industry. By signing up with First Book, you are verifying that the books and educational resources you receive, including content in the Open eBooks app, will be used by children in need.

What if none of the qualifiers apply to me?

If none of the qualifiers above apply to your system or branch, you will not be eligible to register for First Book. However, if a subset of your services, such as a particular outreach program, serves at least 70% children from low-income families please contact the First Book Help Team directly at help@firstbook.org to discuss eligibility.

If your library is not eligible, you are also encouraged to refer eligible agencies in your area, such as Title 1 schools, Summer Food Service Program sites, and Federally Qualified Health Centers, to register with First Book and provide access to Open eBooks to the children they serve.

More information about the project can be found here:
<http://dp.la/info/get-involved/dpla-ebooks/open-ebooks/>

You may also contact First Book at 866-READ-NOW or via email at help@firstbook.org for more information.