

OPHA Performance Management Workshop  
 Thursday, May 7, 2015 – 9:30 am – 3:15 pm  
**Location: Pendleton City Hall Community Room**  
 500 SW Dorion Avenue, Pendleton, Oregon

**Learning Objectives:**

This interactive training, led by Marni Mason and Susan Ramsey –experienced QI practitioners - will teach participants performance management techniques and strategies while offering context about how performance management fits into your organization’s quality improvement efforts.

- The workshop defines strategic planning as the process of addressing the following questions:
  - Where are we? What do we have to work with? Where do we want to be? And how do we get there?
- Review and discuss the application of the Strategic Planning Guide covering aspects of the process and important tools and resources.
- Develop and understand how to operationalize the Vision, Mission, and Values; Strategic Priority Areas, Goals and Objectives.
- Discuss challenges in implementing the agency strategic plan.

9:30am – 10:00am	Welcome by Commissioner Murdock, Introductions, Review of agenda	Josie
10:00am – 10:45am	Overview of Performance Management and Laying the Groundwork for Strategic Plans	Marni and Susan
10:45am – 11:00am	Break	
11:00am – 12:00pm	Establishing Effective Vision, Mission and Values Statements and Strategic Priority Areas	Marni and Susan
12:00pm – 12:30pm	Lunch	
12:30pm – 1:45pm	Setting Strategic Objectives Using the Line of Sight tool	Marni and Susan
1:45pm – 2:00pm	Break	
2:00pm - 3:00pm	Establishing Strategic Action Plans and Effective Implementation	Susan
3:00pm – 3:15pm	Q&A and Evaluation	Marni and Susan

Prerequisites: Read the White Paper on Performance Management and the Strategic Planning Guide

Bring to Session: Hard copy of Strategic Planning Guide and your current Strategic Plan for your agency