**CRIME VICTIMS’ COMPENSATION PROGRAM (CVCP)**

**& ADDRESS CONFIDENTIALITY PROGRAM (ACP)**

**QUARTERLY TRAINING AGENDA**

8:15 a.m. – 8:45 a.m. Registration/Sign-in

8:45 a.m. – 9:00 a.m. Introduction (Rebecca Shaw)

Greeting from CVSD

Facility Overview

Agenda

CVSD Overview

Mission Statement

14 Programs Administered by CVSD

Attendee Introductions

9:00 a.m. – 9:30 a.m. Crime Victims’ Rights (Helen O’Brien)

9:30 a.m. – 10:30 a.m. Compensation Training (Rebecca Shaw)

Impact of Crime

Compensation Funding

Eligibility Requirements

10:30 a.m. – 10:45a.m. Break

10:45 a.m.- 12:00 p.m. Compensation Training (cont.)

Determination activity

Awards to Direct and Indirect Victims

Life of a Claim

Denials/Appeal Process

Claim Statistics

How to Complete an Application

Noon – 1:15 p.m. Lunch on Your Own

1:15 p.m. – 2:00 p.m. Recovery Unit Training (Rebecca Shaw)

2:00 p.m. – 2:15 p.m. Break

2:15 p.m. – 4:00p.m. Address Confidentiality Program (Roz Finfrock)