



August 16, 2021

Dear valued customer:

Since the start of the pandemic, Cardinal Health has prioritized the safety of our employees while also considering our essential link in the healthcare supply chain. As we learn more about COVID-19, we continue to consult with healthcare professionals, follow the guidance of the CDC, WHO, state and local health agencies, and partner with our couriers, contractors, and customers to maintain a safe, secure supply chain for everyone.

We've started to hear from many of you who are implementing new protocols for those going onsite at your hospitals and pharmacies. We understand the complexities of changing guidance and the need to take steps keep your teams safe and healthy. We are committed to partnering with you and doing our part to provide a safe environment for our employees and customers.

#### **What we are doing**

Cardinal Health has put the following safety protocols in place to prevent supply chain disruptions and safely deliver pharmaceuticals and medical products to you without issue. We are:

- Requiring Cardinal Health employees who visit customer sites to be fully vaccinated by October 4, 2021.
- Following CDC guidelines in the U.S. and requiring those at Cardinal Health sites to wear a mask.
- Maintaining worksite hygiene practices in accordance with CDC and WHO guidelines, reminding employees to stay home if they do not feel well or experience symptoms, providing quarantine guidance and thoroughly cleaning all facilities regularly.
- Collecting the vaccination status of all employees, including proof of vaccination.
- Incenting employees working in distribution centers, manufacturing plants and nuclear facilities to get vaccinated.
- Asking our couriers and contractors to comply with all posted COVID-19 protocols at Cardinal Health sites and urging their employees to get vaccinated.

As the COVID-19 pandemic continues to evolve, we will continue to take actions that seek to minimize disruptions to the healthcare supply chain and keep our workforce healthy. Please reach out to your local sales representative with specific questions.

Be Well,

A handwritten signature in black ink, appearing to read "Victor Crawford".

Victor Crawford  
CEO, Pharmaceutical Segment