#### **Oregon Main Street Overview**

Main Street = Place-based Economic Development









Our "Main Streets" are a symbol of community economic health, local quality of life, pride, and community history

# **Stakeholders**

- Residents/Consumers
- Property Owners
- City/Co./State Govt.
- Retail Business Owners
- Service Business Owners
- Financial Institutions
- Local Corporations
- Neighborhood Associations
- Social Service Agencies

- Religious Institutions
- Preservationists
- Chamber of Commerce
- Utility Companies
- Media Civic Clubs
- Schools
- Regional Planning Commissions

## National Main Street Center



- Established by the National Trust for Historic Preservation in 1977 as a pilot project
- Independent nonprofit subsidiary of the National Trust in 2013
- Network of statewide coordinating programs and local communities to encourage preservation-based economic development.
- Main Street America<sup>™</sup> brand developed in 2015
  - Registered trademark
  - Protected through sublicense agreement
- Flexible framework for use by all size communities
- Also have the UrbanMain program



## Main Street America™



Nationally recognized. Locally powered."

- On-line resources
- Access to grants
- National conference/webinars
- Great American Main Street Awards
- Main Street America Institute
- Advocacy
- Field Services

# www.mainstreet.org

#### National Accreditation

- Provides standards of performance for established main street organizations
- Recognition for main street organizations that meet those benchmarks
- Provides visibility for the programs that meet the standards
- Sets realistic goals for communities not yet meeting

## **National Accreditation Criteria**

#### **New Standards**

- Broad-based Community Commitment
- Inclusive Leadership and Organizational Capacity
- Diverse Funding and Sustainable Operations
- Strategy-Driven Programming
- Preservation-Based Economic Development
- Demonstrated Impact and Results

#### **Old Standards**

- Broad-based Community Support
- Vision and Mission Statements
- Comprehensive Work Plan
- Historic Preservation Ethic
- Active Board and Committees
- Adequate Operating Budget
- Professional Management
- Program of Ongoing Training
- Reporting of Key Statistics
- National Main Street Network Membership

## How Main Street Works

- Comprehensive Approach
- Grassroots & Community Driven
- Asset Based
- Time Tested
- Adaptable Methodology



## **Organization** (Outreach)

- Funding Plan
- Volunteer Development
- Partnerships
- Communication





#### Growing Need for A Town Square

Town Centers (or public squares) are becoming increasingly popular in Downtown communities throughout the world. The reasons for the growing popularity and the re-emergence of town centers include that they help to build stronger communities by providing an anchor for development as well as a better quality of life.

Campus Martius Park, an award winning park created from a 2.5 acre desolate downtown parcel in a city characterized more often by hardship than success. The park was recognized as an outstanding example of public open space that catalyzed the transformation of the surroundin

According to Places for Public Spaces The Boston Globe reported that According to Flaces for Fublic spaces (PFS), a non-profit organization to help build public places, "public squares are emerging as the best way to make downtowns more livable." It is further reported that "... these thrving public multi-use destinations are increasingly transmitted whice local Discovery Green, another public sauar as drawn over one million visitors to Much information indicates that public

squares not only bring economic rewards but provide a comfortable



location to gather for social and cultur activities. If Detroit and Houston can improve their economy and quality of life, Roseburg certainly can do this. DB id generate millions of dollars of The Washington Post highlighted the potential for parks like Detroit's



easured by the local community

ated, a newsletter is now publishe oseburg's downtown businesses and sidents reap tremendous benefits from and an email database collection of downtown business owners and reside e existence of a downtown community all provide notices and pertinent nd business association. We all know ere is strength in numbers, but what mation concerning downtown. association's time continues to you think about these numbers? well spent in creating and executing over 1700 hours were volunteered promotions and social events, in town Roseburg Association' d and committee members to belt efforts and in attracting new busine and ensure the wellbeing of th ation volunteer hours benefite lowntown with the development of great sources of information and munication. An internet present for the City of Roseburg. (website, blog, Facebook page) was

ing traditions, in begutificatio and customers to the district. Yes, many benefits are provided due to having an association, and there is much more to come. The Downtown Roseburg Association entreats all to partner with us to make downtown a premier attraction

THE DOWNTOWN BEAT \* www.downtownroseburg.org \* 544-673-3352 \* 912 SE Washington St. \* Roseburg, OR. 9747O





## Design

- Maintenance
- History/Heritage
- Appropriate Design
- Placemaking
- Energy Efficiency





















#### **Economic Vitality** Strengthening the district's economic base.

# Market Analysis













# Promotion

Special Events



Port Townsend Main Street Girls' Night Out Birds of a Feather . . . Shop Together Thursday, October 2nd, 2008 11 am to 8 pm











#### Business/ Retail Events

#### **Strategy-Driven Main Street**





#### National - State - Local



## **Designation & Accreditation**

#### **National Main Street Center**

- Owns the rights to the Main Street America<sup>™</sup>
- Coordinates national efforts on behalf of MSA members
- Created Accreditation Standards
- Accredits local programs based on OMS recommendations
- Monitors and assesses each state's coordinating program

#### **Oregon Main Street**

- Contracts with NMSC to license & sublicense the MSA name
- Coordinates statewide efforts for all communities associated with OMS
- Makes designation recommendations to NMSC
- Assesses Accredited and Designated MS level programs to meet National Accreditation Standards of Performance

#### **Oregon Main Street Network**



## **OMS Mission & Goals**

#### **Goals:**

- Ensure Organizational Advancement of Main Street Communities Based on Local Priorities
- Strengthen Historic Character Focus
- Increase Awareness of Main Street Impact
- Create Structure That Is Healthy, Impactful, And Sustainable
- Engage Partners



Mission: Support local efforts to create welcoming, sustainable, and livable communities respectful of community heritage.

## Where is Oregon Main Street housed?



## **Oregon Main Street**

- Networking: Mornings on Main, listserv, quarterly meetings, Coffee's On-line
- Downtown Revitalization Conference
- Workshops and Trainings
- Technical Assistance
- Historic Surveys
- Program Evaluations & Community Assessments
- Resource Center:
  - Guides
  - Recovery Action Plan
- Oregon Main Street Revitalization Grant

#### www.oregonmainstreet.org



## **OMS Tiered Approach**



#### **Revitalization Stats**

#### 2010-2020 Stats\*:

\$125,089,702 million in private sector improvements
\$124,616,454 million in public sector improvements
639 net new businesses
163 business expansions
3,961 net new jobs
1,347 building rehab projects
250,348 volunteer hours

\*2010-2020 Performing Main Street & 2011-2020 Transforming Downtown level statistics







# Board Roles & Responsibilities



#### Main Street Structure



## **Board Structure**

- A working board
- Usually 9-13 members
- Individuals give 4-10 hrs./month
- Contains 4 Ws
  - Wisdom, wealth, worker And 1 worrier!
- Broad-based



#### Legal Duties of Nonprofit Boards

- Duty of Care
- Duty of Loyalty
- Duty of Obedience



#### Areas of Board of Director's Responsibilities

- Funding & Financial Management
- Public Relations & Advocacy
- Program Direction & Evaluation
- Policy
- Personnel Management
- Committee Oversight



#### Funding & Financial Management

- Developing an annual budget
- Making an individual donation
- Raising sufficient funds annually
- Monitoring program finances
- Approving expenditures
- Authorizing an audit
- Developing a long-term funding strategy



New Tool: 2021 Oregon Main Street Donor Guide

#### Public Relations & Advocacy

- Publicize Main Street's work
- Express public support for the organization
- Tell others about Main Street's work
- Represent the Main Street district's interests
- Advocate for public policy beneficial to the M.S. district



#### Board's Planning Role

- Establishing a vision for the district how you want the district to look, feel, function w/n 10 years
- Clear mission statement why your organization exists
- Developing a strategic plan identifies short and long term goals
- Developing annual action plan/work plan
- Establishing project implementation plan





#### **Board Evaluation Role**

- Establish performance standards
- Review operations
- Monitor activity progress
- Evaluate progress toward achieving goals



## Board Role in Establishing Policy & Procedures

- Legal operation & reporting
- Operational policies:
  - Financial
  - Personnel
  - Volunteer
  - Conflict of interest
  - Confidentiality
  - Communications, etc.



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#### Board Role in Committee Oversight (At Board Meetings)

- Recruiting effective committee chairs
- Monitoring committee activities & progress
  - Not micromanaging!
- Coordinating work of committees
- Requesting/requiring committee implementation or action plans
- Providing board feedback to committees



#### Board Role in Managing Your "People" Resources

- Hire, direct staff
  - Not micromanage!
- Cultivate volunteer leadership
- Establish expectations and performance standards
- Evaluate staff & compensation annually
- Develop, approve, & review personnel policies



# **Community-based Strategic Plans**

#### Importance of Strategic Plans

- Establishes a community vision for success that is rooted in an understanding of the market realities of the district.
- Engages the community in establishing a community-wide agenda for downtown revitalization.
- Manages the wide range of activities an organization wants to accomplish through comprehensive, simultaneous activity in the Four Points.
- Develops a timetable and budget for activities.
- Explains the organization's purpose and its activities to the public.
- Helps demonstrate the impact and measurement of both qualitative and quantitative outcomes of the organization's success.

## Steps to Developing a Strategic Plan

- Assemble the team
- Assess your district
- Review data, reports, survey results, listening session info
- Develop your vision, strategy
- Share draft
- Community engagement
- Committee work sessions
- Identify partners & share results
- Follow-up


## Elements of Action Plans

Goals, Objectives, Activities, Tasks

### **Importance of Action Plans**

- Manage the range of activities for a successful revitalization effort
- Explain the Organization's purpose to the public
- Help quantify the revitalization effort successes
- Attract the people & financial resources to implement the revitalization effort

#### Goals

The goals are specific statements of purpose, which can be clearly divided into a committee structure. Usually it is best for each committee to have only one goal. This goal should reflect the general purpose of the committee.

#### **Sample Goals**

- Outreach (Organization) Committee Provide the motivation and focus to engage individuals and community organizations in downtown revitalization projects and activities to achieve a collaborative vision.
- Promotion Committee To promote the downtown as the community's social, cultural, and economic center.
- Design Committee To encourage visual improvements through good design compatible with historic features.
- Economic Vitality Committee to strengthen and broaden the economic base of downtown.

#### **Objectives**

• Objectives are specific statements of how a goal will be reached. They usually outline the major areas of responsibility for committees. Objectives give structure to the numerous activities undertaken and help explain why a specific activity has been chosen.

#### **Sample Objectives**

- Design Goal: To encourage visual improvements through good design compatible with historic features.
  - Design Objectives
    - Clean-up vacant spaces
    - Encourage façade improvements

#### Activities

 Activities are specific projects that have an identified timeframe and documents what needs to be done and by whom.. When completed, they are usually recognized as tangible accomplishments.

#### **Sample Design Activities**

**Objective: Clean-up vacant spaces** 

- Activities:
  - Temporary historic photo display in storefront windows
  - Moveable art mural

#### Tasks

• Tasks are specific steps required to complete an activity.

#### Sample Tasks

#### Objective: Clean-up vacant spaces

- Activity:
  - Moveable art mural
    - Tasks:
      - Contact property owners of vacant spaces to see if they will allow a temporary art mural
      - Identify supply sponsor
      - Apply for Arts Build Community Grant
      - Contact high school art class
      - Develop PR plan to share news about the project from conception to implementation

### Your Main Street

SAMPLE WORK PLAN

ORGANIZATION COMMITTEE

Goal: To build and sustain a strong volunteer-driven commercial district revitalization organization

Objectives: 1. Attract and retain a variety of volunteers for the Main Street organization

2. Inform the community about the program and its projects

3. Identify and develop sources of funds for Main Street's operation

Project:	Main Stree	et Youth Boarc	l (to engage hi	gh schoo	l students in Main	Street's revi	talization) Completion date: 5/1/2003
Chair:	Jon	Phone:	332-2291	Fax:	588-6050	E-mail:	fearlessleader@hotmail.com
Committe	e Members:	Inez, Kara	, Bill, Melissa,	Scott			

Task Compile list of area schools	<i>Responsibility</i> Jon	<b>Timetable</b> 1/15/03	Cost	Revenue	Progress/Comp	letion	<i>Comments</i> Scott will maintain database
Compile list of area schools Call schools for key teacher	JOIL	1/15/05					Scott will maintain database
Contact/sponsor; schedule visit	s	Inez	1/15				
Make school presentations	Jon, Kara, Scot	-	1/15-2/28				
Identify student liaisons	Kara	2/28					Scott will maintain database
Plan organizational meeting Jon, Inez		2/15-3/5	\$150	Sponsor will u	nderwrite		
Make buttons	Inez, Bill	2/26	\$45	Sold for \$1 ead	ch		Committee will manage project, use revenue
Site arrangements	Bill	2/1					
Agenda	Jon, Scott	2/1					
Food	Bill	3/1					
List of student media, channels Develop database of students/	Kara, Bill, Scott	:3/31					Scott to maintain
interests	Kara	3/31					
Distribute student list to other							
committees, district businesses		4/1-4/30					
Press release/photo	Jon, Scott	4/1					
Bi-monthly flyer, e-mail	Students, Jon	Ongoing	\$300	1 adv / issue		Scott will assist	
TOTAL:			\$500		\$500	(profit for	future projects)

### **Board Approval**

• Upon completion of work plans, each Committee needs to submit them to the board for review and approval.

## Sustainable Funding



## Where's the money?



- Public Sector
- Annual Campaigns
- Special Assessment Districts (EID, BID, TIF)
- Sponsorships
- Events
- Earned Income
- Contract for Services
- Private Foundations



### MS Funding at Start-up



#### Government

- Downtown business/property owners
- Non-downtown business/partners
- Fundraisers

### MS Funding in 5 years



Government
Membership
Fundraisers
Sponsorship
Grants

Special Events

### Sample Funding Plan

<ul> <li>Major Donors</li> </ul>	
• 1@\$5000	5000
• 2@\$2500	5000
• 4@\$1000	4000
• 10@ \$500	5000
Membership	
• 20@\$250	5000
• 20@\$125	2500
• Friends	
• 20@\$50	1000
Fundraiser	5000
<ul> <li>Special Events</li> </ul>	
• Event 1	10000
• Event 2	5000
<ul> <li>Local Government</li> </ul>	
Contract	<u>25000</u>
• Total	\$72,500

# Final Thoughts & Resources

### Working Together Effectively - PAUSE

- <u>Participate</u> contribute ideas and share concerns ask questions if you don't understand
- Hold and <u>attend</u> regular meetings & communicate in between
- <u>Understand</u> mission of your organization, role of the board, & your individual role
- Respect the opinions and perspectives of your fellow board members – <u>support</u> decisions
- Seek and attend training and <u>educational</u> opportunities
- Be realistic about your capacity



### Resources

- Oregon Main Street <u>www.oregonmainstreet.org</u>
  - Guides
  - Webinars
  - Sample Documents
- National Main Street Center <u>www.mainstreet.org</u>
  - Publications
  - Webinars
  - Grants
- Nonprofit Association of Oregon <u>www.nonprofitoregon.org</u>
  - Webinars
  - Advocacy
- BoardSource <u>www.boardsource.org</u>
- Nonprofit Accounting Basics <u>www.nonprofitaccountingbasics.org</u>

### More Information

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