## Copy of communication sent to impacted employees by OSGP/Voya May 9, 2025:

Technical issues caused by a recent software change at the Oregon Savings Growth Plan (OSGP) have affected some OSGP participants' contributions. In these instances, payroll deductions were made in error. You have been identified as one of the affected participants.

OSGP is taking active steps to correct errors and issue contribution reimbursements, which will be made to you through your employer's payroll system. OSGP is working with its partners — the Oregon Department of Administrative Services (DAS), DAS' Workday team, and participants' employers — to review the situation and resolve the issue.

You can review your online account at <u>osgp.voya.com</u> or call OSGP customer service at 800-365-8494 from 7 a.m. to 5 p.m. Monday through Friday Pacific time.

Thank you,

**Oregon Savings Growth Plan**