

Payment Elections Security Update

We've added an additional layer of security in Workday to help protect your personal financial information when you update your accounts or payment elections.

As of Oct. 30, 2025, there will be a new security step to update your account information in "Payment Elections". This new verification step ensures that only you can view or make changes to your direct deposit details.

What's Changing?

As of Thursday, Oct. 30, 2025, when you click "Edit" for Accounts or Payment Elections sections in the "Payment Elections" screen, you will be prompted to verify your identity by entering in the full account number for the masked account that displays.

How Does it Work?

On the "**Payment Elections**" Screen:

- **Accounts Section:** When you click "Edit", you will be prompted to enter the full account number for the account you want to update.
- **Payment Elections Section:** You will be asked to enter the full account number to access your payment elections.
 - If you have **multiple accounts** set up in Payment Elections, the system will prompt you to enter the full account number for one of those accounts on file.
 - Once you have successfully entered the full account number you will have access to make changes to your accounts in "Payment Elections".

Verification Attempts

- You have **six (6) attempts** to enter the correct account number.
- After six failed attempts, access to "edit" for accounts and payment elections will be locked.
- To regain access, you will need to submit a Workday help case (or follow your agency's internal policy). Your agency case solver will coordinate regaining access to your payment elections.

For more details, check out the [Payment Election \(Direct Deposit\) Help Article](#) in Workday.

What You Need to Do

- **No action is required** unless you plan to update your account information.
- If you do, follow the on-screen instructions and enter your account number when prompted.
- The [Payment Election \(Direct Deposit\) Help Article](#) has been updated with details about this change.

Thank you for helping us keep your information secure.

DAS Workday Oregon Program