

# July 1 Changes to ERDC for Families

	<b>What's Staying the Same on July 1?</b>	<b>What's Changing on July 1?</b>
 <b>Processes &amp; Policies</b>	<ul style="list-style-type: none"><li><b>No change in how families apply for ERDC:</b> Families will still go to one.Oregon.gov, call the ONE Customer Service Center at 1-800-975-6999, or visit their local ODHS office to apply for child care benefits</li><li>Families will still need to select a child care provider who is approved to receive ERDC payments</li><li>Families and providers will still be able to receive and submit the provider listing form to their local ODHS office or through the mail to DPU</li></ul>	<ul style="list-style-type: none"><li><b>New policies will allow families to receive cash and child care assistance at the same time</b>, and there will be less reasons ERDC cases can close</li><li><b>Families receiving TANF can ask their family coach for ERDC</b></li><li>DELC will be in charge of making changes to the ERDC program</li><li>More opportunities for families to engage earlier in DELC's process to change policies and rules</li></ul>
 <b>Connection Points</b>	<ul style="list-style-type: none"><li><b>Families will still call or visit their local ODHS office to speak to a family coach or eligibility worker</b> about their child care benefits</li><li>Direct Pay Unit hours, PO box, and phone number will stay the same (1-800-699-9074)</li><li>Office of Child Care will have the same phone number (1-800-556-6616)</li></ul>	<b>Nothing changes!</b>
 <b>Systems, Tools, &amp; Resources</b>	<ul style="list-style-type: none"><li><b>Families can still report changes and manage benefits through their ONE account at one.Oregon.gov</b></li><li>Families will continue using 211 to search for child care providers in their area</li><li>Families will be able to access child care facility information on the DELC website</li></ul>	<ul style="list-style-type: none"><li><b>ERDC will be added to the DELC website</b>, with a list of online forms and resources</li><li>New "Quick Tips for Families" resource available on DELC website to support families participating in ERDC</li></ul>