

# Oregon Department of Early Learning and Care

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## Information for Partners: ERDC Eligibility Expansion and Migration to the New Department of Early Learning & Care



# DELC Transition

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Unifying and strengthening Oregon's early learning and care system



# New Dept. of Early Learning and Care

The Oregon Legislature passed House Bill 3073 in 2021, which included the establishment of a new early learning agency named the Department of Early Learning and Care (DELIC). On July 1, early learning & child care programs, including ERDC, will be run by DELIC. ***This will not change the way families get ERDC benefits. Families will continue to apply for and receive benefits through the Oregon Department of Human Services.***



Oregon Department  
of Human Services



New Support  
Shared Services  
Teams

(IT, Accounting,  
Procurement, HR, PMO,  
Data Analytics, etc.)



Department of  
Early Learning  
and Care  
(DELIC)

- ERDC Program (**not eligibility**)
  - Child Care Policy Analysts
  - Subsidy Suspensions
  - Direct Pay Unit (DPU)
- Inclusive Partners (migrated 7/1/22)  
*Inclusive Partners is a CCDF funded team with responsibilities including assessing eligibility for the ERDC High Need Rate*

**Launches July 1,  
2023**

# About DELC

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DELC is a new Oregon state agency that launches on July 1, 2023. DELC supports all children ages 0 to 5 and helps Oregon families find and pay for high-quality early learning and care opportunities that are family-centered and culturally-appropriate. DELC also supports child care professionals by providing technical assistance, professional development opportunities, business services, licensing, grants and other resources.



# Employment Related Day Care Changes

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What to Expect



# July 1 Changes to ERDC for Families

What's Staying the Same on July 1?	What's Changing on July 1?
<ul style="list-style-type: none"><li>▪ Families will still:<ul style="list-style-type: none"><li>▪ Go to <a href="http://one.Oregon.gov">one.Oregon.gov</a>, call the ONE Customer Service Center or go to a ODHS office to apply</li><li>▪ Call or visit local ODHS office to speak to a family coach or eligibility worker</li><li>▪ Need to select a child care provider who is approved to receive ERDC payments</li><li>▪ Receive and submit the provider listing form to local ODHS office or through the mail to DPU</li><li>▪ Report changes and manage benefits through <a href="http://one.Oregon.gov">one.Oregon.gov</a></li><li>▪ Use 211 to search for child care providers</li><li>▪ Access child care facility information on the DELC website</li></ul></li><li>▪ Direct Pay Unit hours, P.O. Box, phone number</li><li>▪ Phone number for Office of Child Care</li></ul>	<ul style="list-style-type: none"><li>▪ <b>Families will be able to receive cash and child care assistance at the same time</b></li><li>▪ There will be less reasons ERDC cases close</li><li>▪ <b>Families receiving TANF can ask their family coach for ERDC</b></li><li>▪ More opportunities for families to engage earlier in DELC's process to change policies and rules</li><li>▪ ERDC will be added to the DELC website, with a list of online forms and resources</li><li>▪ New "Quick Tips for Families" resource available on DELC website to support families participating in ERDC</li></ul>

# July 1 Changes to ERDC for Partners

What's Staying the Same on July 1?	What's Changing on July 1?
<ul style="list-style-type: none"><li>▪ Billing, payments, licensing, and background checks</li><li>▪ <b>Partners will connect with ERDC and other DELC staff using existing meetings</b> like the biweekly Advocate Calls, and Early Learning Equity Committee meetings</li><li>▪ ERDC and other DELC staff will continue attending partner meetings like Early Learning Hub and CCR&amp;R monthly meetings</li><li>▪ The Oregon Programs Eligibility Notebook (OPEN) will still be available on the ODHS website</li><li>▪ Partners will continue to work with DELC staff using existing collaboration tools, such as Google Docs</li></ul>	<ul style="list-style-type: none"><li>▪ DELC will oversee changes to the ERDC program</li><li>▪ More opportunities for partners to engage earlier in DELC's process to make changes to policy and rules</li><li>▪ ERDC rules will be in <u>OAR Division 175 of Chapter 414</u></li><li>▪ <b>ERDC emails will change to end with @delc.Oregon.gov</b> – old addresses will forward until 2024!<ul style="list-style-type: none"><li>▪ <i>This includes ERDC staff, the child care policy box, and DPU email boxes</i></li></ul></li><li>▪ Partners are asked to rebrand materials that refer to ELD with DELC branding</li><li>▪ ELD website links will automatically redirect</li></ul>

# July 1 ERDC Eligibility Changes

Categorical ERDC for Families Receiving TANF  
and 12-Month Protected Eligibility for ERDC





# Starting July 1, 2023

*families can receive child care and cash assistance at the same time.*

On July 1, more families will be able to get help paying for child care.

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Temporary Assistance for Needy Families (TANF) provides cash assistance.

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Families requesting new benefits can now apply for ERDC and TANF together.

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Employment Related Day Care (ERDC) provides child care assistance.

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**Families getting TANF can ask their family coach for help paying for child care with ERDC.**

ERDC will provide TANF families more flexible child care assistance. There will no longer be a separate TANF child care program.



## **Families getting ERDC may be able to get TANF if:**

- They have a job loss
- They are on unpaid leave from work
- They meet TANF income requirements

**Child care assistance won't end when families receive TANF.**

**Starting July 1, there will be less reasons Employment Related Day Care (ERDC) cases will close.**

Families will be eligible for ERDC for 12 months, even if they are not connected to a provider. ERDC benefits will continue if a caretaker loses their job or stops attending school.



## **Families can use child care benefits for:**

- Work
- Job search
- Class and study time
- Medical leave, including maternity and paternity leave
- Family well-being, including: appointments, school conferences, study time, counseling, and other activities that improve family health and well-being

*Families will not be able to receive ERDC benefits if the child who needs care does not meet certain federal CCDF citizenship requirements. In the spring of 2024, all children who need care will be eligible for ERDC, regardless of citizenship.*



# Categorical ERDC for families receiving TANF

**Starting July 1, families receiving TANF can get ERDC to help pay for child care.** Additionally, for the first time, families will be able to receive ERDC and TANF at the same time. Here's what families need to know:

- **Families currently receiving TANF:** Ask their family coach for ERDC to help pay for child care. This will not change the family's TANF benefit. The TANF child care program will end because ERDC will provide more flexible child care assistance.
- **Families who currently participate in ERDC:** May be able to get TANF if they have a job loss, are on unpaid leave, or income reduces. Child care assistance can continue while families receive TANF.
- **Families new to benefits:** Families can apply for cash and child care assistance at the same time.

TANF families must request child care benefits to get ERDC. This could be at TANF application or during their TANF certification period. TANF families will be eligible\* for part-time child care hours. TANF families who need more child care hours can request them.

# Examples

On July 1, families receiving TANF who apply for child care benefits will be eligible for ERDC with a \$0 copay for 12-months, regardless of whether their TANF status changes. Any families who receive ERDC that experience a change in work or school which renders them eligible for TANF will receive an ERDC extension for an additional 12-months with no copayments.

## Example One



TANF recipient, applying for TANF and ERDC together or applying for ERDC midway through the TANF certification

Received job, TANF eligibility ends

ERDC eligibility continues through full 12-month cycle



## Example Two



ERDC recipient, not eligible for TANF

Lost job, becomes eligible for TANF

ERDC certification is extended for an additional 12 months, copay reduced to \$0

# 12-month protected eligibility

**Starting July 1, more families will be able to stay on ERDC for 12 months and there will be fewer reasons cases will close.**

- Cases will no longer close if a family cannot find a provider within 3 months.
- ERDC benefits will continue if a caretaker loses job or stops attending school.

Federal regulations require 12-month eligibility for all families accessing CCDF subsidy. Currently, ERDC is approved for 12 months, but there are many reasons why a case might close during those 12 months.

Starting July 1, 2023, ERDC will only close a case within the 12-month period if:

- Family moved out of state,
- No eligible children in the home,
- Family requested benefits to be closed,
- Benefits were determined in error, or
- Family's income exceeds exit income limits.\*

*\*CCDF federal funding requirement*

# Q&A

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What questions do you have?



**Thank You!**











# Appendix – “What to Expect” at DELC for Families, Partners, and Providers



# July 1 Changes to ERDC for Families




	What's Staying the Same on July 1?	What's Changing on July 1?
 <p><b>Processes &amp; Policies</b></p>	<ul style="list-style-type: none"> <li>• <b>No change in how families apply for ERDC:</b> Families will still go to one.Oregon.gov, call the ONE Customer Service Center (1-800-975-6999), or visit their local ODHS office to apply for child care benefits</li> <li>• Families will still need to select a child care provider who is approved to receive ERDC payments</li> <li>• Families and providers will still be able to receive and submit the provider listing form to their local ODHS office or through the mail to DPU</li> </ul>	<ul style="list-style-type: none"> <li>• <b>New policies will allow families to receive cash and child care assistance at the same time</b>, and there will be less reasons ERDC cases can close</li> <li>• <b>Families receiving TANF can ask their family coach for ERDC</b></li> <li>• DELC will be in charge of making changes to the ERDC program</li> <li>• More opportunities for families to engage earlier in DELC's process to change policies and rules</li> </ul>
 <p><b>Connection Points</b></p>	<ul style="list-style-type: none"> <li>• <b>Families will still call or visit their local ODHS office to speak to a family coach or eligibility worker</b> about their child care benefits</li> <li>• Direct Pay Unit hours, PO box, and phone number will stay the same (1-800-699-9074)</li> <li>• Office of Child Care will have the same phone number (1-800-556-6616)</li> </ul>	<p><b>Nothing changes!</b></p>
 <p><b>Systems, Tools, &amp; Resources</b></p>	<ul style="list-style-type: none"> <li>• <b>Families can still report changes and manage benefits through their ONE account at one.Oregon.gov</b></li> <li>• Families will continue using 211 to search for child care providers in their area</li> <li>• Families will be able to access child care facility information on the DELC website</li> </ul>	<ul style="list-style-type: none"> <li>• <b>ERDC will be added to the DELC website</b>, with a list of online forms and resources</li> <li>• New "Quick Tips for Families" resource available on DELC website to support families participating in ERDC</li> </ul>

# July 1 Changes to ERDC for Providers

	What's Staying the Same on July 1?	What's Changing on July 1?
 <p><b>Processes &amp; Policies</b></p>	<ul style="list-style-type: none"> <li><b>Families and providers will be able to receive and submit provider listing forms to their local ODHS offices or by mail to DPU</b></li> <li>The process to submit billing forms to DPU and receive payment from ODHS will stay the same</li> <li>Hearings and overpayments will be done through ODHS</li> <li>Office of Child Care (OCC) health and safety checks for Regulated Subsidy providers will stay the same</li> <li>Child care provider licensing process is not changing</li> <li>Background checks will still be performed by the Central Background Registry at DELC (since Sept. 2022)</li> </ul>	<ul style="list-style-type: none"> <li><b>Billing forms will be submitted to <a href="mailto:DPU.childcarebilling@delc.Oregon.gov">DPU.childcarebilling@delc.Oregon.gov</a> - don't worry, emails to the old address will forward until 2024!</b></li> <li>New policies will allow families to receive cash and child care assistance at the same time, and there will be less reasons ERDC cases can close</li> <li>There will no longer be a separate TANF child care program, since ERDC will provide families receiving TANF with more flexible child care assistance</li> <li>DELC will be in charge of making changes to the ERDC program</li> <li>More opportunities for providers to engage earlier in DELC's process to make changes to policy and rules, ERDC rules will be in <a href="#">OAR Division 175 of Chapter 414</a></li> </ul>
 <p><b>Connection Points</b></p>	<ul style="list-style-type: none"> <li><b>DPU's hours, PO box address, fax number, automated system numbers, and phone number will stay the same</b> (1-800-699-9074)</li> <li>Office of Child Care (OCC) will have the same phone number and hours (1-800-556-6616)</li> <li>Providers will continue connecting with ERDC and other DELC staff using established meetings like the Provider Information Sessions and union quarterly meetings</li> </ul>	<ul style="list-style-type: none"> <li>Listed providers who receive subsidy payments through ERDC will be called "ERDC providers" instead of "DHS-listed providers"</li> <li><b>ERDC emails will change to end with @delc.Oregon.gov</b> – don't worry, emails sent to old addresses will forward until 2024! <i>This includes ERDC staff, the child care policy box, DPU email boxes, OCC customer service email box</i></li> </ul>
 <p><b>Systems, Tools, &amp; Resources</b></p>	<ul style="list-style-type: none"> <li>Forms and resources like the Provider Listing Form and ERDC Child Care Provider Guide will still be available online</li> <li>Access to trainings through Oregon Registry Online (ORO) and technical support from CCR&amp;Rs for providers will stay the same</li> <li>ERDC landing page will remain on the ODHS website, linking to the new DELC page for the program</li> </ul>	<ul style="list-style-type: none"> <li><b>ERDC will be added to the DELC website</b>, with a list of online forms and resources, including the Provider Guide</li> <li>New "Quick Tips for Families" resource available on DELC website for providers to share with their families who receive ERDC</li> </ul>

**Future Change:** Within the next two years, DELC will implement a new Provider Management System that will create more efficient systems for provider licensing and payment

# July 1 Changes to ERDC for Partners

	What's Staying the Same on July 1?	What's Changing on July 1?
 <p><b>Processes &amp; Policies</b></p>	<ul style="list-style-type: none"> <li>• <b>Families will still go to one.Oregon.gov, call the ONE Customer Service Center at 1-800-975-6999, or visit their local ODHS office to apply for child care benefits</b></li> <li>• The process for providers to submit billing forms to DPU and receive payment from ODHS will stay the same</li> <li>• Child care provider licensing process will stay the same</li> <li>• Background checks will still be performed by the Central Background Registry at DELC (since Sept. 2022)</li> </ul>	<ul style="list-style-type: none"> <li>• <b>New policies will allow families to receive cash and child care assistance at the same time</b>, and there will be less reasons ERDC cases can close</li> <li>• DELC will be in charge of making changes to the ERDC program</li> <li>• More opportunities for partners to engage earlier in DELC's process to make changes to policy and rules, ERDC rules will be in <a href="#">OAR Division 175 of Chapter 414</a></li> </ul>
 <p><b>Connection Points</b></p>	<ul style="list-style-type: none"> <li>• <b>Partners will connect with ERDC and other DELC staff using existing meetings</b> like the Provider Information Sessions, biweekly Advocate Calls, and Early Learning Equity Committee meetings</li> <li>• ERDC and other DELC staff will continue attending partner meetings like Self-Sufficiency Programs, Early Learning Hub, and CCR&amp;R monthly meetings</li> </ul>	<ul style="list-style-type: none"> <li>• <b>ERDC emails will change to end with @delc.Oregon.gov</b> – don't worry, all emails sent to old addresses will forward until 2024! <i>This includes ERDC staff, the child care policy box, and DPU email boxes</i></li> </ul>
 <p><b>Systems, Tools, &amp; Resources</b></p>	<ul style="list-style-type: none"> <li>• The Oregon Programs Eligibility Notebook (OPEN) will still be available on the ODHS website</li> <li>• Partners may continue to work with DELC staff using their existing collaboration tools, like Google documents</li> </ul>	<ul style="list-style-type: none"> <li>• <b>ERDC will be added to the DELC website</b>, with a list of online forms and resources including the ERDC Child Care Provider Guide and a new "Quick Tips for Families" document</li> <li>• <b>New logo and branding across DELC materials</b> – partners will be asked to rebrand materials that refer to ELD</li> <li>• New DELC website will have information on DELC's programs and services – ELD website links will automatically redirect</li> </ul>