



Self-Sufficiency Programs Partner Meeting Survey Evaluation Follow-up

Misha Mayers (She/her)
Community Engagement Coordinator



Summary of data

Summary of data

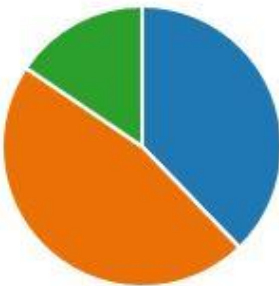
- Emailed to 502 recipients on 8/10 and 8/17
- Presented in meeting of 60 attendees
- Total responses: 45 (mostly generated from meeting attendance and original email)
- 39 community organizations
- 6 ODHS staff

General Meeting Data

How long have you been attending Self-Sufficiency meetings?

[More Details](#)

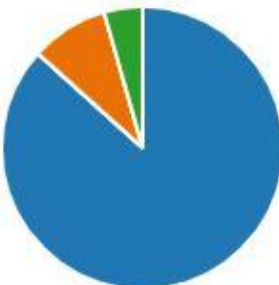
6 months or less	17
6 months - 2 years	21
More than 2 years	7



How do you feel about the meeting length?

[More Details](#)

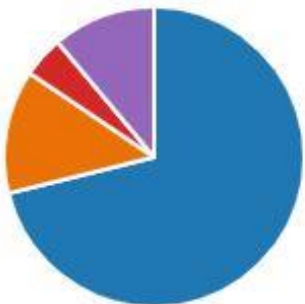
I like it!	39
It needs to be longer.	4
I wish it were shorter.	2



How often would you prefer to meet?

[More Details](#)

Monthly (current)	32
Bi-Monthly	6
Weekly	0
Bi-weekly	2
Quarterly	5



Does the meeting time work for you?

[More Details](#)

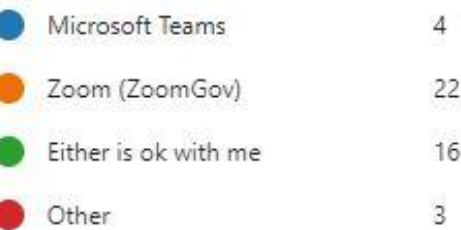
Yes	42
No	3



General meeting data

Which meeting platform do you prefer?

[More Details](#)

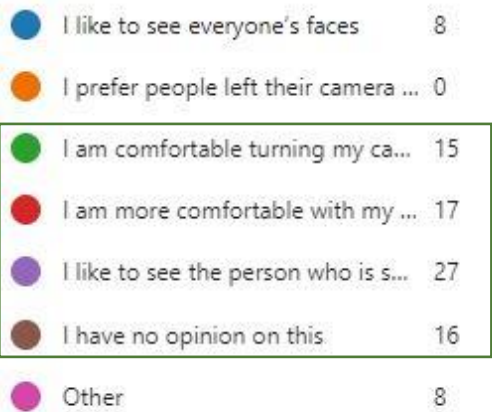


Microsoft teams – 4
ZoomGov – 22
Either is ok with me – 16

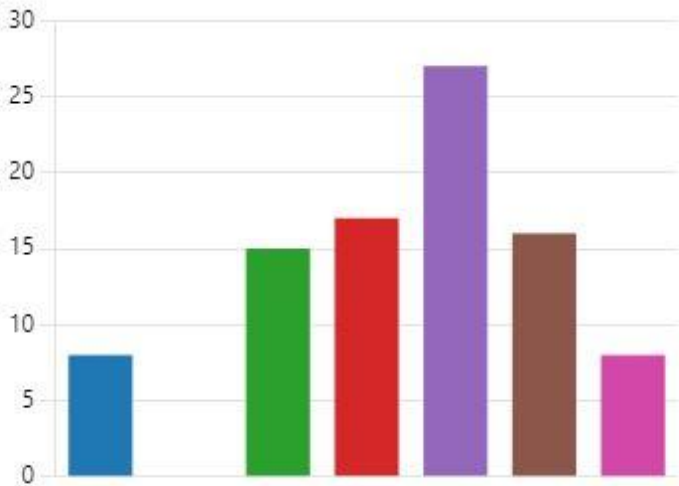
Note: the 4 who selected Microsoft teams were from ODHS

How do you feel about camera use during the meeting (select all that apply)?

[More Details](#)



I am comfortable turning my camera on – 15
I am more comfortable with my camera off – 17
I like to see the person who is speaking – 27
I have no opinion on this – 16



Summary of data – Top responses (20+)

Why do you attend this meetings?

- To receive updates – 44
- To learn about Self-sufficiency programs – 35
- To connect with other community partners – 34
- To make ODHS program connections – 33
- To learn more about eligibility – 27
- To ask questions – 22

What would you like to see more of?

- Collaboration – 33
- Partner/Community Presentation – 32
- Program Presentations – 28
- Legislative updates – 25
- Policy updates – 26

I am interested in learning more about

- Employment and training programs – 38
- Housing – 36
- Cash Benefits – 35
- Childcare – 33
- Food programs – 32
- Oregon Health Plan – 28
- Domestic Violence Services – 28
- Early Learning Programs – 25
- Refugee Services – 23

Additional feedback and requests

Is there someone from another organization or agency we should invite to this meeting?

Specific individuals named

Tribal organizations

Would you utilize language interpretation if available?

6 respondents stated yes. Requested language: Spanish

Additional feedback and requests

- Not interested in open forum discussions (multiple)
- I would like to see people with lived experience in these meetings
- I am interested in a 1-hour lunch meeting
- I'd like to hear how ODHS is working with OHA on the Medicaid 1115 Waiver
- I am interested in knowing what everyone does and if there is a way to connect directly with them outside of these regularly scheduled times
- I am interested in providing feedback in a different way, so that I don't feel put on the spot
- I would like to see more community speaking up during the meeting
- Sometimes the meetings get repetitive. Time would be better spent addressing other upcoming issues or ongoing struggles.
- Can you add an introduction explaining the purpose of the meeting and the agenda items?
- I feel like the topics are client specific and don't directly apply to my work



Summary of findings

Summary of findings

Based on the responses provided:

- The meeting time, length and duration works for most people
- ZoomGov is the preferred platform
- Camera use preference is divided but most would prefer to see the person who is speaking
- Most people attend to hear updates
- Attendees would like to see more collaboration and program presentations, from both community partners and ODHS
- Interested in Employment and Training presentations
- Interest in topics around housing

Self-reporting organizations

211 Info

SACOO (Somali American Council of OR)

SE Works

Rogue Community College

Lebanon Community Schools Welcome Center

OWRC

Oregon Employment Department

KLCAS (Klamath & Lake Community Action)

Dress for Success Oregon

Western Oregon University

Oregon Food Bank

Oregon Coast Community College

Clatsop Community College

McKenzie School District Children's Center

SNAP Cabinet

Portland Community College

Early Learning Hub of Linn/Benton/Lincoln

Marion Polk Foodshare

Chemeketa Community College

CCR&R (Childcare Resource &Referral)



Recommendations for improvement

Recommendations

1. Develop a purpose statement for the meeting (or revise current statement).
2. Expand the welcome to include Welcome, Purpose, Agenda, & recording acknowledgement.
3. Welcome camera usage and ask that all speakers turn on their camera (where possible).
4. Incorporate more program presentations.
5. Recruit community partner presentations, including other state agency programs.
6. Schedule presentations for each Employment and Training Program.
7. Incorporate housing topics.
8. Incorporate breakout sessions more frequently for community voice and connection.
9. Add additional meeting opportunities for collaboration.
10. Add Spanish interpretation to SSP Partner meetings.
11. Be intentional regarding repetition of material. Consider how much repetition is necessary.
12. Create an ongoing survey for community partner feedback. Provide the link in all Self-Sufficiency Partner Listserv communications.
13. Invite specific people, organizations and communities as suggested.
14. Follow-up with partners regarding feedback (where able).
15. Schedule requested presentations.

Positive feedback

“I appreciate the meetings. I learn valuable information here and can express frustrations I may have with things like enrolling students in SNAP and get answers and assistance. Very helpful. Can't WAIT to hear more about ODHS and student housing with HB3395!”

“I really enjoy these meetings. They have been the link that allowed me to solve some of my organization/client issues.”

"I appreciate the people who are often representing ODHS in this space. It's challenging to work with SSP programs that are so limited in their accessibility to all communities in need so it helps to be able to connect with people like Claire Seguin, James Barta and Misha Mayers because their heart is in this work. I'm grateful that they genuinely seem to care about the communities we serve and understand that we fall short because of the systems in place. It gives me hope."

"I find these meetings very useful for our non-profit organization and as a STEP services partner."

Questions?

Michelle L. Mayers (Misha, She/her)

Community Engagement Coordinator

OREGON DEPARTMENT OF HUMAN SERVICES

Self-Sufficiency Programs

Cell: 541.220.7451

michelle.mayers@odhs.oregon.gov

