

SELF-SUFFICIENCY PROGRAMS

VISION INTO

ACTION

2024



Self-Sufficiency Programs

**Vision into Action
Guide 2024**



Oregon Department
of Human Services

Vision into Action focuses SSP's **commitment to do our part to end poverty** in Oregon alongside state, federal, community and funding partners, the Nine Tribes of Oregon, and the people we serve.

Vision into Action is:

- a continuation of SSP's journey to new ways of serving people
- a guide to focus our work in 2024 through a period of transition
- founded on state and agency priorities and guidance.



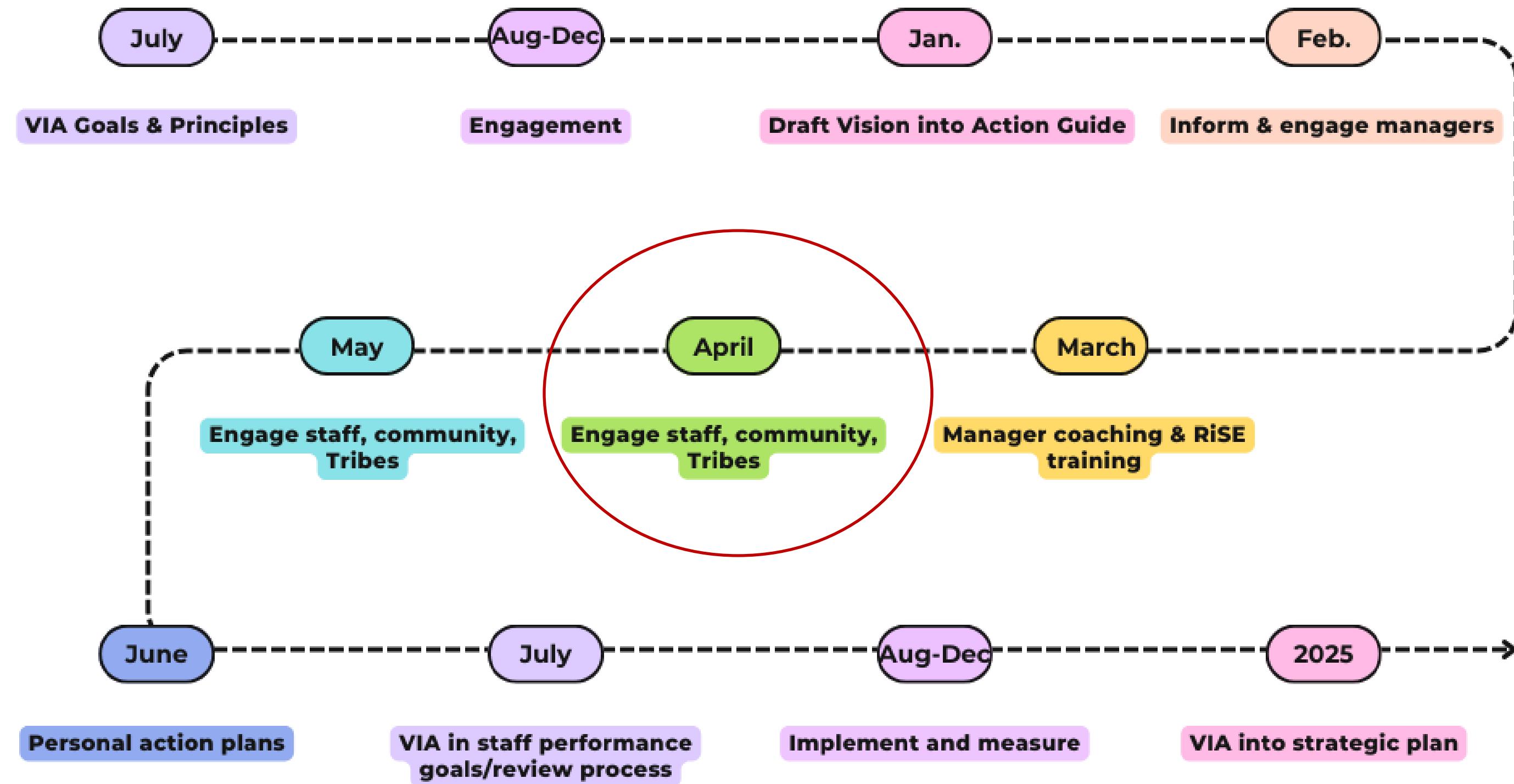


How will we put our vision into action?

- Community integration and voice
- Family coaches offering tailored support
- Focus on economic stability and concrete supports
- Deep collaboration with our system, program and community partners and Tribal Governments
- Engage all SSP staff, especially those in service delivery



Vision into Action Timeline 2023-24



Self-Sufficiency Program GOALS

- ✓ Our services **lift people out of poverty and keep them from experiencing poverty** in the first place.
- ✓ Our policies and practices **reduce the racial wealth gap and support each person** served to achieve financial stability.
- ✓ Our holistic services are tailored to **connect people with future-focused skills, training, and education** to secure stable and well-paying jobs connected to their long term goals.
- ✓ Our case management, resource navigation support and referrals are accessible and equitable so **people can address the barriers unique to them**.

Provide training on **trauma-informed and empathetic interactions** with people we serve.

Ensure **community engagement best practices** are consistent and supported across districts and local offices.

Improve **individual and family engagement** to include expansion of the Family Coach role.

Listen and **honor lived experience**. Collaborate to ensure that people achieve their goals.

Community partner feedback and outcomes

Many priority actions came directly from community partner feedback and were often mirrored in staff feedback

- Seeking new and more **flexible sources of funding**, both for individuals and for contracting with community organizations.
- Continue to collaborate with OEP to **improve access to eligibility**, including streamlining the application process, and working with community partners to assist with the process.





Center Community Knowledge

- Remove the responsibility and reduce the burden of community partners to navigate our complex systems across multiple programs.
- De-siloing various program Community Engagement staff
- Strengthening relationships internally between programs and externally with partners.
- Remove barriers to service and programs



RESOURCES

- Provide **culturally responsive resources** by assessing gaps as we contract.
- Improve SSP staff knowledge in **accessing community resources for referrals**.



Culturally responsive

- Find ways to strengthen and bring resources to communities and Tribal governments to provide culturally responsive services.
 - Address systemic policies and practices that have disproportionately impacted some communities, especially communities of color.
 - Implement a comprehensive strategy encompassing inclusive recruitment practices, diversity training, onboarding, and ongoing education.
- Use the Office of Equity and Multi-Cultural Services Equity Impact Analysis tool to identify impact and strategies to support communities.
- Co-locate staff with community partners to help build connections.

Discussion

- What do you feel would be the most effective way to measure the impact of these goals?
- What follow-up would you like to see from us regarding Vision into Action?

Additional feedback & questions

SSP.VisionIntoAction@odhs.oregon.gov

