



## Improving Access to Quality Medical Care

The practice and delivery of healthcare is changing, with an emphasis on improving quality, safety, efficiency, & access to care. Telemedicine can help you achieve these goals! The [Arizona Telemedicine Program](#), Southwest [Telehealth Resource Center](#) and [UnitedHealthcare](#) invite you to a **free** webinar on the implementation and practice of telemedicine.

### Telehealth Webinar

Thursday, October 24, 2013~ 11:00am PDT

## “Got Telemedicine? Benefits of a Comprehensive Resource Training Manual”

#### This is an opportunity to learn about:

1. The moving parts to developing a telemedicine program
2. The challenges of developing a telemedicine program
3. The benefits of developing a comprehensive telemedicine resource training manual



*Don Graf Director  
of Telemedicine  
United Healthcare*

**Don Graf** is the Director of Telemedicine for UnitedHealthcare, a near native of Arizona and a graduate from the Arizona State University School of Business. He has worked in healthcare administration and telemedicine for over thirty years and has been the Director of Telemedicine for UnitedHealthcare for the past five. Don is responsible for developing and supporting innovative telehealth solutions in Arizona, New Mexico and other markets where access to care is difficult. Don recently received a national best practice award from Medicaid Health Plans of America for his work blending creative financing, telemedicine delivery and health information exchange services to neurologically complex children living on the Navajo Nation. Don is also involved with healthcare modernization and reform efforts to remove policies and regulations preventing telemedicine expansion and looks forward to the day when “tele” is removed from the way we describe medical delivery models of care.

For more information and registration instructions go to  
<http://www.telemedicine.arizona.edu/upcomingworkshops.cfm>

