



NEWS RELEASE

Teladoc Telehealth System Now Live at Jefferson Health

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With shared vision for telehealth, Teladoc and Jefferson plan for long-term collaboration

LEWISVILLE, Texas--(BUSINESS WIRE)-- Teladoc, Inc. (NYSE:TDOC), the undisputed leader in telehealth, providing access to care for millions, announces its launch with Philadelphia-based Jefferson Health (Jefferson) to support the health system's extensive telehealth needs. The licensable and configurable solution from Teladoc, designed specifically for health systems, is now installed and live as a telehealth platform for Jefferson's comprehensive network of outpatient and inpatient care.

"Jefferson Health is committed to implementing the right technologies that will enhance the patient experience and deliver greater value, and the **Teladoc platform for the provider market**, which was specifically designed for large health systems to care for their own patients, is uniquely able to help us achieve this," said Judd E. Hollander, M.D., associate dean for strategic health initiatives, Sidney Kimmel Medical College at Thomas Jefferson University. "There is no doubt that telehealth will only continue to become more deeply rooted in the continuum of care, and we are working with Teladoc, an innovative partner, to continue to push the boundaries and support our success today and into the future."

Jefferson selected Teladoc for the company's robust and highly configurable technology, its efficient integration process and its shared commitment to providing access to quality care and supporting providers in telehealth delivery. The cloud architected solution not only delivers a high degree of reliability, but also provides a level of configurability which enables Jefferson to expand its services and provide a variety of options to patients.

Jefferson's comprehensive telehealth program, **JeffConnect**, encompasses outpatient care, transitions in care and inpatient care. Its services connect patients with physicians through phone, tablet or computer, delivering real-time remote care and consultation. In addition, Jefferson is developing the National Academic Center for Telehealth

(NACT) serving both as an academic enterprise to accompany Jefferson's clinical and operational telehealth initiatives and as a regional, national and international hub for innovative research and educational initiatives using technology to improve health. With one of the most advanced telehealth programs in country, Jefferson is also embarking on training medical students and residents in telehealth.

"We understand the unique needs of hospitals and health systems and have developed a purpose-built telehealth solution specifically for them," explained Alan Roga, M.D., president, provider market, Teladoc. "The team at Jefferson recognizes both the strength of our platform today and our roadmap for future innovation, and we look forward to a long-term relationship with them to support their comprehensive plans around care access and training in telehealth."

The Teladoc telehealth solution is a dedicated platform for hospitals and health systems, and developed with input from industry-leading health systems. The only end-to-end telehealth solution uniquely architected for and licensed to providers, it delivers significant value to health systems with its highly configurable set of features including optimized workflows, reliable embedded video, and administrative tools such as data extraction and multiple user roles. Further, Teladoc has developed features to infuse best practices such as its multi-party video capability and its virtual waiting room that enables health systems to integrate their advertising and branding into the patient experience.

About Teladoc

Teladoc, Inc. (NYSE:TDOC) is the nation's leading provider of telehealth services and a pioneering force in bringing the virtual care visit into the mainstream of today's health care ecosystem. Serving some 7,500 clients — including health plans, health systems, employers and other organizations — more than 17.5 million members can use phone, mobile devices and secure online video to connect within minutes to Teladoc's network of more than 3,100 board-certified, state-licensed physicians and behavioral health specialists, 24/7. With national coverage, a robust, scalable platform and a Lewisville, TX-based member services center staffed by 400 employees, Teladoc offers the industry's most comprehensive and complete telehealth solution including primary care, behavioral health care, dermatology, tobacco cessation and more. For additional information, please visit www.teladoc.com.

About Jefferson

Jefferson, through its academic and clinical entities of Thomas Jefferson University and Jefferson Health, including Abington Health and Aria Health, is reimagining health care for the greater Philadelphia region and southern New Jersey. Jefferson has 23,000 people dedicated to providing the highest-quality, compassionate clinical care for patients, educating the health professionals of tomorrow, and discovering new treatments and therapies to define the future of care. With a university and hospital that date back to 1824, today Jefferson is comprised of six colleges,

nine hospitals, 34 outpatient and urgent care locations, and a multitude of physician practices throughout the region, serving more than 100,000 inpatients, 373,000 emergency patients and 2.2 million outpatients annually. For more information and a complete listing of Jefferson services and locations, visit **www.jefferson.edu**.

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